



UF Alert Summary & After-Action Report

UF Emergency Management
Division of Public Safety
UNIVERSITY of FLORIDA

2024

Overview

The University of Florida (UF) strives to provide effective safety and security communication with students, faculty, staff, and visitors. The program, branded as UF Alert, is consistently reviewed and measured for performance. A UF Alert is issued when one of three message types is warranted. When a significant emergency or dangerous situation is immediately occurring or threatening the campus community's health and safety, an **Emergency Notification** is issued. A **Timely Warning** is sent when the incident represents a serious or continuing, but not immediate, threat to the campus community. Messages are triggered by reports or confirmations of incidents within the university's Clery Act-defined geography. These boundaries include "reasonably contiguous" areas of campus and public sidewalks, and streets along the campus borders. A **Campus Safety Message** is relayed for criminal incidents or emergency situations that do not meet the legal standard for issuance for either emergency notifications or timely warnings under the Clery Act but reach a level that the university deems important to inform the public.

UF Alert has six subscription areas:

- System-wide – The **UF Alert-Systemwide** service area provides notification to all locations regarding significant impacts to university operations or schedules.
- Gainesville – The **UF Alert-Gainesville** service area includes the University main campus and other Alachua County facilities such as East Campus.
- Shands – The **UF Alert-Shands** service area comprises the UF Health Shands Hospital complex on and adjacent to the university campus.
- Lake Nona - The **UF Alert-Lake Nona** service area covers the UF Lake Nona Research & Academic Center Facility near Orlando, Florida.
- Jacksonville – The **UF Alert-Jacksonville** service area supports the UF Health Center in Jacksonville, Florida.
- UF-Scripps – The **UF Alert-Scripps** service area contains The Herbert Wertheim UF Scripps Institute for Biomedical Innovation & Technology in Jupiter, Florida.

Summary of Calendar Year 2024 UF Alert Messages

UF issued a total of 113 messages covering 49 separate incidents during the year. Of those messages, 43 notifications were sent for Jacksonville, 39 for Gainesville, 12 for Lake Nona, 6 for Systemwide, 10 for Shands, and 3 for UF-Scripps. Table 1, below, provides a message breakdown for each location. Additionally, Table 2 details the incident subject along with the number of associated messages, the date issued, and the specific UF Alert subscription area. Message content for each of the alerts is documented in *Attachment 1*.

Table 1: Message Type By Location

	Systemwide	Gainesville	Shands	Lake Nona	Jacksonville	UF-Scripps
Emergency Notifications	6	24	6	11	16	2
Timely Warnings	0	4	0	0	12	0
Campus Safety Messages	0	10	0	0	10	0
Test	0	1	4	1	5	1
Total Messages	6	39	10	12	43	3

Table 2: UF Alerts Issued During the Calendar Year 2024

Incident Subject	Number of Messages	Date Issued	UF Alert Subscription Area
Timely Warning – Stolen Vehicle (Loading dock of the Main Clinical Center)	1	12/16/2024	Jacksonville
Timely Warning – No message text	1	12/16/2024	Jacksonville
Campus Safety Message – Update: Shots Fired (Sorority Row)	1	12/05/2024	Gainesville
Emergency Notification – Update: Shots Fired (Sorority Row)	2	12/05/2024	Gainesville
Emergency Notification – Shots Fired (Sorority Row)	1	12/05/2024	Gainesville
Test/Exercise	1	12/03/2024	Lake Nona
Test/Exercise	1	12/03/2024	Jacksonville
Test/Exercise	1	12/03/2024	Gainesville
Test/Exercise	2	12/03/2024	Shands
Test/Exercise	1	12/03/2024	Scripps
Campus Safety Message – Attempted Theft (The Second Floor of Tower Two)	1	11/15/2024	Jacksonville
Emergency Notification – Update: Stolen Vehicle (Area of McKnight Brain Institute and Black Hall)	2	11/10/2024	Gainesville
Emergency Notification – Stolen Vehicle (Area of McKnight Brain Institute and Black Hall)	1	11/10/2024	Gainesville
Campus Safety Message – GatorSafe Service Restoration (Campuswide)	1	11/08/2024	Gainesville
Campus Safety Message – GatorSafe Service Outage (Campuswide)	1	11/08/2024	Gainesville
Emergency Notification – Return to Normal Operations (UF Scripps Institute)	1	10/10/2024	Scripps
Emergency Notification – Campus Re-open (UF Gainesville Campus)	1	10/10/2024	Shands
Emergency Notification – Campus Re-open (UF Gainesville Campus)	1	10/10/2024	Systemwide
Emergency Notification – Campus Closure (UF Scripps Institute)	1	10/08/2024	Scripps

Emergency Notification – Campus Closure Extended (UFRAC)	1	10/08/2024	Lake Nona
Emergency Notification – Campus Closure (UFRAC)	1	10/07/2024	Lake Nona
Emergency Notification – Campus Closure (UF Gainesville Campus)	1	10/07/2024	Systemwide
Emergency Notification – Campus Closure (UF Gainesville Campus)	1	10/07/2024	Shands
Timely Warning – Motor Vehicle Theft (Primarily on the east portion of campus)	1	10/01/2024	Gainesville
Emergency Notification – Campus Reopened (UFRAC)	1	09/27/2024	Lake Nona
Emergency Notification – Update: Campus Closure (UF Gainesville Campus)	1	09/26/2024	Shands
Emergency Notification – Update: Campus Closure (UF Gainesville Campus)	1	09/26/2024	Systemwide
Emergency Notification – Campus Closure (UFRAC)	1	09/25/2024	Lake Nona
Emergency Notification – Campus Closure (UF Gainesville Campus)	1	09/25/2024	Systemwide
Emergency Notification – Campus Closure (UF Gainesville Campus)	1	09/25/2024	Shands
Emergency Notification – Update: Active assailant (1800 West University Avenue/Murphree Commons area)	1	09/22/2024	Gainesville
Emergency Notification – Update: Active assailant (1800 West University Avenue)	1	09/22/2024	Gainesville
Emergency Notification – Active assailant (Murphree Commons Area)	1	09/22/2024	Gainesville
Timely Warning – Burglarized Vehicle (P-Lot)	1	09/20/2024	Jacksonville
Emergency Notification – Parking Lot Closures (C-Lot and the Cardiac Research Parking lot)	2	09/05/2024	Jacksonville
Emergency Notification – Flooding (8th Street from the Pavilion to the Towers)	2	09/05/2024	Jacksonville
Emergency Notification – Flooding/Parking Lot Closures (Pavilion C-Lot and Jefferson Street/	2	09/05/2024	Jacksonville

Jefferson Street from 8th Street to the Proton Building and C-Lot)			
Campus Safety Message – Robbery by Sudden Snatching (Doctor Roy Baker Street)	1	09/04/2024	Jacksonville
Emergency Notification – Update: Fire (Garage 14)	2	08/31/2024	Gainesville
Emergency Notification – Fire (Garage 14)	1	08/31/2024	Gainesville
Emergency Notification – Update: Armed Robbery (3301 SW 13th St. Bivens Cove Apartments)	2	08/21/2024	Gainesville
Emergency Notification – Armed Robbery (3301 SW 13th St. Bivens Cove Apartments)	1	08/21/2024	Gainesville
Emergency Notification – Campus Re-open (UF Gainesville Campus)	1	08/05/2024	Shands
Emergency Notification – Campus Re-open (UF Gainesville Campus)	1	08/05/2024	Systemwide
Emergency Notification – Campus Closure (UF Gainesville Campus)	1	08/04/2024	Shands
Emergency Notification – Campus Closure (UF Gainesville Campus)	1	08/04/2024	Systemwide
Emergency Notification – Potential Flooding/Parking Lot Closure (C-Lot)	2	08/02/2024	Jacksonville
Test/Exercise – Level 3 Pediatric Evacuation Exercise (All areas with pediatric patients)	2	07/31/2024	Jacksonville
Emergency Notification – Flooding (C-Lot)	2	07/27/2024	Jacksonville
Timely Warning – Update: Burglarized Vehicle (D-Lot)	1	07/21/2024	Jacksonville
Timely Warning – Burglarized Vehicle (D-Lot)	1	07/21/2024	Jacksonville
Timely Warning – Update: Burglarized Vehicle (P-Lot)	1	07/21/2024	Jacksonville
Timely Warning – Burglarized Vehicle (P-Lot)	1	07/21/2024	Jacksonville
Campus Safety Message – Update: Phone lines back up and running (University of Florida Police Department)	1	07/16/2024	Gainesville
Campus Safety Message – County-wide Phone Issues (University of Florida Police Department)	1	07/16/2024	Gainesville
Test/Exercise	2	06/26/2024	Shands

Campus Safety Message – Update: Phone lines back up and running (University of Florida Police Department)	1	06/13/2024	Gainesville
Campus Safety Message – Update: County-wide Phone Issues (University of Florida Police Department)	2	06/12/2024	Gainesville
Campus Safety Message – County-wide Phone Issues (University of Florida Police Department)	1	06/12/2024	Gainesville
Timely Warning – Shots Fired (UF Park and Ride Parking Lot)	1	05/28/2024	Gainesville
Emergency Notification – Update: Water Restored (UFRAC)	1	05/24/2024	Lake Nona
Emergency Notification – Domestic Water Shut off (UFRAC)	1	05/24/2024	Lake Nona
Test/Exercise	1	05/22/2024	Jacksonville
Timely Warning – Fondling (1833 Boulevard Jacksonville, Florida 32206)	1	05/22/2024	Jacksonville
Test/Exercise	1	05/22/2024	Jacksonville
Campus Safety Message – Thunderstorm Advisory/Flooding (M-Lot, C-Lot at the Pavilion, and the Cardio Research Lab Parking Lot)	1	05/10/2024	Jacksonville
Campus Safety Message – Power Outage (Downtown & North Campus)	1	05/10/2024	Jacksonville
Campus Safety Message – Power Outage (Downtown Campus)	1	05/10/2024	Jacksonville
Campus Safety Message – No Message Text Included	1	05/10/2024	Jacksonville
Campus Safety Message – Law Enforcement Presence (Jacksonville Campus)	1	05/03/2024	Jacksonville
Emergency Notification – Update: Gunshots reported (Apartment building situated behind U-Lot parking lot)	1	04/15/2024	Jacksonville
Emergency Notification – Gunshots reported (Apartment building situated behind U-Lot parking lot)	1	04/15/2024	Jacksonville

Timely Warning – Motor Vehicle Theft (East sides of campus, Garage 4 & 8)	1	04/02/2024	Gainesville
Timely Warning – Robbery (U-Lot)	1	04/01/2024	Jacksonville
Emergency Notification – Live Wire (Jefferson St. between 8 th St. & 10 th St.)	2	03/25/2024	Jacksonville
Emergency Notification – Update: Damaged Transformer (Loading Dock Area)	1	03/25/2024	Jacksonville
Emergency Notification – Damaged Transformer (Loading Dock Area)	1	03/25/2024	Jacksonville
Timely Warning – Stolen Vehicle (Turlington Hall)	1	03/21/2024	Gainesville
Timely Warning – Update: Stolen Golf Cart (Pavilion Loading Dock Area)	1	03/17/2024	Jacksonville
Timely Warning – Stolen Golf Cart (Pavilion Loading Dock Area)	1	03/16/2024	Jacksonville
Campus Safety Message – Additional Information on Suspicious Package Incident (Peabody Hall)	1	02/07/2024	Gainesville
Emergency Notification – Update: Suspicious Package (Peabody Hall - 1500 Union Road)	5	02/07/2024	Gainesville
Emergency Notification – Suspicious Package (Peabody Hall - 1500 Union Road)	1	02/07/2024	Gainesville
Timely Warning – Stolen Vehicle (Lot M)	1	01/22/2024	Jacksonville
Campus Safety Message – Update: Law Enforcement Presence (South Garage)	2	01/16/2024	Jacksonville
Campus Safety Message – Law Enforcement Presence (South Garage)	1	01/16/2024	Jacksonville
Emergency Notification – Tornado Warning (UFRAC)	1	01/09/2024	Lake Nona
Emergency Notification – Tornado Warning (UFRAC)	4	01/09/2024	Lake Nona
Emergency Notification – Update: Tornado Warning (UF Campus)	1	01/09/2024	Gainesville
Emergency Notification – Tornado Warning (UF Campus)	2	01/09/2024	Gainesville

UF Alert Users Training

Users of the UF Alert system, who are authorized to send messages, are provided regular education and training. UF Department of Emergency Management (UFDEM) conducts quarterly training, requiring users to log in and initiate a test message with staff from UF Strategic Communications and Marketing and the Lake Nona Research and Academic Center (RAC). UF Police Communications Operators (PCOs) complete a monthly test administered by the Police Communications Manager. PCOs must demonstrate proficiency on InformaCast as well as AppArmor. All new operators are presented with an initial overview training, outlining the UF Alert program and specific details of sending a message. Following an actual UF Alert, the sending PCO is provided with a quality assurance review of performance and message wording. The purpose of this regular testing and training is to address and improve the human component behind commencing an emergency notification. UF Health Shands, UF Health Jacksonville, and UF-Scripps are responsible for training authorized senders for their respective systems.

UF Alert Working Group

UFDEM coordinates a monthly UF Alert Working Group. Personnel from UF Information Technology (UFIT), UFDEM, UFPD, and Business Affairs Technical Services (BATS) convene to discuss UF Alerts sent since the prior meeting, performance of each message, status of device installations and maintenance, as well as other related topics. The Office of Clery Compliance conducts similar meetings specific to Jacksonville and Lake Nona areas.

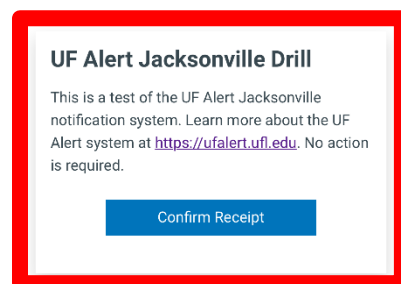
UF Alert Annual Test Results



In accordance with UF's *Annual Security Report*, as well as the *Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act*, a coordinated test is conducted a minimum of once per year. In 2024, all UF-Alert locations conducted their annual drill on the same day at organized times. The exercise activated all notification methods available for the respective areas. UF Alert-Gainesville and UF Alert-Lake Nona initiated text messaging, email, VoIP mass notification, social media, web, and RSS. UF Alert-Gainesville additionally sent a push notification to the GatorSafe smartphone app. UF Alert-Scripps initiated text messaging, email, and voice calls. UF Alert-Shands initiated text messages, emails, and a push notification to the UF Health Protect smartphone app. UF Alert-Jacksonville employed text messages and email. Each test sent notifications directed to subscribers of their specific UF Alert subscription area.

SMS/Text Messaging

Text messaging is sent through an interface with the university's SMS vendor, AppArmor Alert, except for Jacksonville which employs Everbridge as a notification vendor. With the exception of UF Health Shands, the tests were successful with the vast majority of subscribers receiving the message. Reasons some individuals do not receive the messages include opting out of receiving messages from the vendor (vendor suppression list) or providing an invalid phone number, incorrect phone number, or



an international number. Tables 3-6 provide a detailed breakdown of delivery results from each area. Detailed performance reporting was not available from Jacksonville for this exercise.

Some UF Health Shands employees did not receive the SMS alert. Upon investigation, it appears that the number of cell phones reported in AppArmor were approximately 2/3 the expected amount. Table 4 shows the performance results of AppArmor based on the number of subscriber cell phones in the system at the time of the test. As of this report, the subscription number has returned to the expected amount. AppArmor customer support continues to investigate the issue.

UF Alert-Gainesville – 97% of subscribers were successfully sent a message in 3 minutes, 39 seconds.

Table 3: Gainesville Text SMS/Text Deliveries During December 2024 Exercise

		Percentage of Reported Number of Cell Phones
AppArmor Reported Number of Cell Phones	57,370	
Subscribers on the Vendor Suppression List	(897)	1.6%
Subscribers with Invalid Phone Number or Exception	(22)	<1%
Subscribers that have Already Received Message	(104)	<1%
SMS Failed	(596)	1%
SMS Sent Successfully	55,751	97%

UF Alert-Shands – 97% of subscribers were successfully sent a message in 54 seconds.

Table 4: Shands Text SMS/Text Deliveries During December 2024 Exercise

		Percentage of Reported Number of Cell Phones
AppArmor Reported Number of Cell Phones	15,073	
Subscribers on the Vendor Suppression List	(158)	1%
Subscribers with Invalid Phone Number or Exception	(10)	<1%
Subscribers that have Already Received Message	(53)	<1%
SMS Failed	(168)	1%
SMS Sent Successfully	14,684	97%

UF Alert-Lake Nona – 97% of subscribers were successfully sent a message in 15 seconds.

Table 5: Lake Nona Text SMS/Text Deliveries During December 2024 Exercise

		Percentage of Reported Number of Cell Phones
AppArmor Reported Number of Cell Phones	4,033	
Subscribers on the Vendor Suppression List	(54)	1.3%
Subscribers with Invalid Phone Number or Exception	(7)	<1%
Subscribers that have Already Received Message	(2)	<1%
SMS Failed	(45)	1%
SMS Sent Successfully	3,925	97%

UF Alert-Scripps – 98% of subscribers were successfully sent a message in 9 seconds.

Table 6: Scripps Annual Text SMS/Text Deliveries During December 2024 Exercise

		Percentage of Reported Number of Cell Phones
AppArmor Reported Number of Cell Phones	2,703	
Subscribers on the Vendor Suppression List	(17)	<1%
Subscribers with Invalid Phone Number or Exception	(10)	<1%
Subscribers that have Already Received Message	(14)	<1%
SMS Failed	(25)	1%
SMS Sent Successfully	2,640	98%

Email

Tables 7-9 compare UF Alert email deliveries for the service areas against recent annual tests. Lake Nona only has three years of annual test data available for comparison. Email delivery reports for Jacksonville are not currently available. All areas except UF Health Shands successfully distributed emails in three minutes or less, and most within two minutes. Gainesville, Shands, and Lake Nona emails were sent via UFIT listservs while Scripps emails were transmitted by AppArmor Alert and Jacksonville emails were sent through Everbridge.

Some UF Health Shands employees did not receive an email, or received it after significant delay. Upon investigation, the UFIT-managed listserv performed appropriately, and transmitted the message to a UF Health Shands-managed listserv. Further investigation by UF Health Shands is in progress.

UF Alert-Gainesville – The UF Alert-Gainesville email distribution to 53,874 addresses was essentially completed within two minutes during the exercise.

Table 7: Gainesville Annual Test Comparison of Email Deliveries During Initial Six (6) Minutes

	Minute 1	Minute 2	Minute 3	Minute 4	Minute 5	Minute 6
2024	41,563	12,310	1	0	0	0
2023	14,401	40,942	1107	0	0	0
2022	32,069	31,536	5	1	1	0
2021	6,674	11,673	14,843	13,900	13,815	8,196
2020	11,397	34,743	20,905	18	0	0
2019	1,716	29,065	26,945	10,936	11	0

UF Alert-Shands – The UF Alert-Shands email was sent to 14,501 addresses within essentially the first minute of the exercise.

Table 8: Shands Annual Test Comparison of Email Deliveries During Initial Five (5) Minutes

	Minute 1	Minute 2	Minute 3	Minute 4	Minute 5
2024	14,501	1	0	0	0
2023	14,739	0	0	0	0
2022	15,263	0	0	0	0

2021	7,133	7,834	0	0	0
2020	9,075	0	0	0	0
2019	9,852	150	0	0	0

UF Alert-Lake Nona – The UF Alert-Lake Nona email was sent to 3,927 subscribers within the first minute of the exercise.

Table 9: Lake Nona Annual Test Comparison of Email Deliveries During Initial Five (5) Minutes

	Minute 1	Minute 2	Minute 3	Minute 4	Minute 5
2024	3,927	0	0	0	0
2023	3,584	0	0	0	0
2022	3,385	0	0	0	0
2021	3,212	0	0	0	0

Scripps – 99% of the 2,990 email subscribers were sent an email during the test.

VoIP Mass Notification and Voice Calls



Two areas, Gainesville and Lake Nona, use university VoIP devices for notification. Both locations sent test audio and text messages to their respective IP devices (telephones and speakers) maintained by Information and Communication Technology (ICT). At the time of the test, Gainesville maintained 16,800 IP devices connected to the InformaCast system while Lake Nona had 88 devices. Tables 10 and 12 detail performance of the test message for each location. Additionally, Table 11 compares performance against tests during previous years for Gainesville.

Scripps initiated voice calls to subscriber cell phones. Table 13 outlines the outcomes of those calls during the test. Calls were completed to 88% of their subscribers.

UF Alert-Gainesville – In about 4 minutes, 99% of VoIP devices in Gainesville successfully received the audio broadcast.

Table 10: Detailed Results of Gainesville IP Device Performance During December 2024 Exercise

Audio Activation Attempts	16,800
Audio Components Activation Successes	16,660
Audio Components Activation Failures	140
Audio Component Not Ready to Play	0
Audio Component Authentication Errors	0
Audio Component Network Errors	0
Audio Component Unknown Errors	140
Text Component Activation Attempts	16,800

Text Component Activation Successes	16,660
Text Component Activation Failures	140
Text Component Refused to Repeat	0
Text Component Authentication Errors	0
Text Component Network Errors	0
Text Component Unknown Errors	140
Average time to activate a device	0.569 seconds
Maximum time to activate a device	30.059 seconds
Minimum time to activate a device	0.000 seconds
Broadcast initiated (HH:MM: SS)	10:26:00
Broadcast finished (HH:MM: SS)	10:30:41

Table 11: Annual Test Performance Comparison of Gainesville IP Device Deliveries

	2024	2023	2022	2021	2020	2019
Total Number of Devices	16,800	17,042	16,908	17,052	16,807	17,178
Number of Successful Activations	16,660	16,933	16,863	16,402	16,775	13,009
Percentage of Successful Device Activations	99%	99%	99%	96%	99%	75%

UF Alert-Lake Nona – In about 1 second, all VoIP device successfully received the audio broadcast.

Table 12: Detailed Results of Lake Nona IP Device Performance During December 2024 Exercise

Audio Activation Attempts	88
Audio Components Activation Successes	88
Audio Components Activation Failures	0
Audio Component Not Ready to Play	0
Audio Component Authentication Errors	0
Audio Component Network Errors	0
Audio Component Unknown Errors	0
Text Component Activation Attempts	88
Text Component Activation Successes	88
Text Component Activation Failures	0
Text Component Refused to Repeat	0
Text Component Authentication Errors	0
Text Component Network Errors	0
Text Component Unknown Errors	0
Average time to activate a device	0.642 seconds
Maximum time to activate a device	1.111 seconds
Minimum time to activate a device	0.022 seconds

Broadcast initiated (HH:MM:SS)	16:16:25
Broadcast finished (HH:MM:SS)	16:17:38

UF Alert-Scripps – 88% of voice call notifications sent by AppArmor to subscribers were successfully completed.

Table 13: Detailed Results of Scripps Voice Call Performance During December 2024 Exercise

		Percentage of Voice Call Subscribers
AppArmor reported number of Voice Call Subscribers	2,692	
Subscriber has already been sent this message	(14)	<1%
Subscriber is on the vendor suppression list	(91)	3%
Voice Call Failed	(90)	3%
Subscriber Busy	(13)	<1%
Subscriber No Answer	(117)	4%
Voice Calles Completed Successfully	2,364	88%

Social Media

Due to technology changes, UF Alert messages are unable to be automatically posted to social media. UFDEM is working to find solutions to address this. In the meantime, and when able, UFDEM staff manually posts UF Alert messages to the UF Alert-Gainesville and UF Alert-Lake Nona accounts. Messages for the UF Alert Drill were successfully posted manually to the UF Alert-Gainesville Facebook and X accounts, as well as the UF Alert-Lake Nona Facebook account. An error was encountered logging into the UF Alert-Lake Nona X account, but has since been addressed.

GatorSafe App

Users of the GatorSafe app, with push notifications enabled, successfully received the test message on their devices.

UF Health Protect App

Users of the UF Health Protect App, with push notifications enabled, similarly received the test message on their devices.



Web

The University’s homepage provides a readily available resource to view UF Alerts for those internal or external to the institution. The message did post on the UF homepage (www.ufl.edu) during the test. The test alert additionally appeared on the sites of UFPD (<https://police.ufl.edu/>), and UFDEM (<https://emergency.ufl.edu/>).

RSS

An RSS (Real Simple Syndication) feed was automatically created when test messages were initiated, as is the case with standard UF Alerts. RSS feeds are available for each location, except Jacksonville and Scripps.

Areas for Improvement

The university works to improve the emergency notification process through a performance evaluation following each UF Alert activation. Enhancements, both technological and training, are continually occurring. Improvement items are tracked during regularly occurring UF Alert Working Group meetings. From the 2024 drill, there were three main areas noted for improvement on the main campus:

Issue – UF Health Shands employees did not receive a text during the test. Upon investigation, it appeared that a large number of recipients were not loaded in the AppArmor sending database.

Status – In progress. AppArmor technical support is investigating, and it appears the issue was an error in the daily upload on the date of the test message. AppArmor is monitoring the daily uploads to verify the error does not happen again. A new test message will be scheduled to verify the issue is resolved.

Issue – UF Health Shands employees did not receive an email from the UF Health Shands listserv, or received the email with significant delay. The email message was sent through InformaCast to the appropriate UF-maintained listservs, which behaved as expected and passed the message to the UF Health Shands listserv.

Status – In progress. UF Health Shands IT is investigating their email exchange and listserv performance.

Issue – Several Blue Light Phones on the Gainesville campus did not activate their speakers during the test.

Status – In progress. UFIT is troubleshooting and resolving issues with BLP registration in InformaCast.

UF Alert Program Goals and Successes

Several long-term goals are in place to drive enhancements and the future direction of the University's emergency notification program. These aspirations are primarily developed and carried out through the UF Alert Working Group and UFDEM. Below are the desired improvements over the next multi-year period as well as recently completed goals:

Update of UF Alert website (complete) – UFDEM reviewed and updated the UF Alert website (ufalert.ufl.edu) with significant changes in 2023 and 2024, and continues to review the website for accuracy and functionality.

Adding RSS feed for Jacksonville and Scripps locations (ongoing) – RSS feeds have been created for Jacksonville and Scripps locations, and are in the process of being tested for addition to the UF Alert website.

Determine a mechanism for social media integration (ongoing) – due to external vendor changes, UF Alert messages are unable to automatically post to social media. UFDEM continues to post alerts manually to social media when feasible. A potential solution has been identified and is being explored.

Enhanced performance tracking of Jacksonville messages (ongoing) – UFDEM and Jacksonville will coordinate with the system’s vendor, Everbridge, to explore available performance tracking results of messages.

Explore feasibility of single sign-on (SSO) for Scripps (ongoing) – UFDEM and Scripps will determine if SSO using Gatorlink login authentication can be implemented for their AppArmor Alert dashboard, factoring both budget and technology.

Attachment 1 – UF Alert Messages Sent During the Calendar Year 2024

(Message Content from UF Alert Emails)

(Time in 24-Hour Format and From InformaCast Server)

Timely Warning – Jacksonville

12/16/2024 – Stolen Vehicle

Location: Near the loading dock of the Main Clinical Center

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville Timely Warning

On 12/15/2024 at 9:30 PM, an employee parked their vehicle near the loading dock of the Main Clinical Center. On 12/16/2024, the same employee reported that the vehicle was gone upon returning to the parking area at 6:06 AM. The Jacksonville Sheriff's Office (JSO) responded and gathered all pertinent information concerning the vehicle theft. The employee reported leaving the vehicle unlocked with a spare key still inside. Our Security Department and JSO will continue with increased patrols of the parking areas on campus.

These general safety tips are provided to assist UF Health Jacksonville community members.

When parking your vehicle at UF Health Jacksonville, be sure to:

Park your vehicle in an area with adequate lighting

- Do not leave valuables in sight (phones, pagers, purses, wallet, etc.)
- Lock your car doors • Roll up your car windows all the way.
- Do not hide a spare key in your vehicle
- When parking, if you see anyone in the area or near your vehicle that looks suspicious, contact security dispatch at 904-244-4211 Facility: UF Health Jax Downtown

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at <https://hcm.shands.ufl.edu>.

- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Jacksonville

12/16/2024

No Message Text

Campus Safety Message – Gainesville

12/05/2024 – Update: Shot Fired

Location: Sorority Row

Update on shot fired report on Sorority Row

The University of Florida Police Department would like to provide additional information regarding the UF Alert issued in response to a report of a shot fired on Sorority Row of the Gainesville campus.

On Thursday around 11:15 a.m., UFPD received a call from a resident of Sorority Row who reported a shot had been fired through a closed window, striking indoor window shutters. The resident reported the incident had just taken place. As a result, UFPD treated the incident as an immediate threat to campus and issued a UF Alert.

Responding officers began searching the area for a potential threat and speaking to potential witnesses who reported they had not heard a shot fired. Additionally, some residents of Sorority Row reported having heard a “pop” sometime between 1:30 a.m. and 2:30 a.m. on Thursday.

After securing the area and conducting an exhaustive search, officers determined there was a time delay between when the incident happened and when the bullet was found by a resident of the building. UFPD is not aware of any injuries to any persons stemming from this incident.

Once officers determined there was no ongoing threat to campus, an update was issued stating it was safe to resume normal activities.

UFPD would like to thank its partners at the Gainesville Police Department for their assistance and response to this incident.

The investigation into this incident is ongoing. Additionally, UFPD has increased patrols in the area in response to this incident.

Anyone who believes they may have seen something or heard something is asked to call 352-392-1111. Please do not hesitate to contact law enforcement if you see something suspicious or that seems out of place. If you have information that requires an urgent response, please dial 911. Additionally, you can submit an anonymous tip through our Silent Witness portal.

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Emergency Notification – Gainesville

12/05/2024 – Update: Shot Fired

Location: Sorority Row

UFPD responded to a shot fired at Sorority Row. Officers determined there was timelapse between the shooting and when it was discovered. No injuries reported. There is no ongoing threat to campus. Anyone with information is asked to call 352-392-1111.

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Emergency Notification – Gainesville

12/05/2024 – Update: Shot Fired

Location: Sorority Row

(Sorority Row) No threat to campus identified. UFPD investigation will continue. Resume normal activities. Call 352-392-1111 with info.

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Emergency Notification – Gainesville

12/05/2024 – Shot Fired

Location: Sorority Row

One shot was fired at Sorority Row not continuing. Avoid the area or secure in place if nearby; details to follow.

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Emergency Notification – Lake Nona

12/03/2024 – Test/Exercise

This is a test of the Lake Nona UF Alert notification system. Learn more about the UF Alert system at <https://ufalert.ufl.edu>. No action is required.

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Emergency Notification – Jacksonville
12/03/2024 – Test/Exercise

This is an important message from the UF Alert Jacksonville system.

Please click [here](#) to acknowledge receipt of this message

This is a test of the UF Alert Jacksonville notification system. Learn more about the UF Alert system at <https://ufalert.ufl.edu>. No action is required.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at <https://hcm.shands.ufl.edu>.
- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)
- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Gainesville
12/03/2024 – Test/Exercise

This is a test of the Gainesville UF Alert notification system. Learn more about the UF Alert system at <https://ufalert.ufl.edu>. No action is required.

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Emergency Notification – Shands

12/03/2024 – Test/Exercise

DRILL: This is a test of the UF Alert-Shands system. No action is needed.

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Emergency Notification – Shands

12/03/2024 – Test/Exercise

DRILL: This is a test of the UF Alert-Shands system. No action is needed.

+++++

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Emergency Notification – UF Scripps 12/03/2024 – Test/Exercise

This is a test of the UF Alert Scripps notification system. Learn more about the UF Alert system at <https://ufalert.ufl.edu>. No action is required.

Info: <https://ufl-scripps.apparmor.com/Notifications/CAP/?id=165100&t=386572991>

Campus Safety Message – Jacksonville 11/15/2024 – Attempted Theft Location: The Second Floor of Tower Two

This is an important message from the UF Alert Jacksonville system.

Today, at approximately 5:30 PM, there was an attempted theft on the second floor of Tower Two. An employee left her workspace for a short period of time and returned to find a male rummaging through her office drawers. Upon being discovered, the male said, "I didn't get anything", and calmly exited the office and the Towers. The victim followed the male at a distance and called for Security. The male fled the property towards Darnell-Cookman. The Jacksonville Sheriff's Office and UF Health Jacksonville Security responded and canvassed the area but did not find the suspect.

The suspect is described as a Black male, 30 -40 years old, 5'7 "to 5'8" with a slim build. He was dressed in a black shirt with some green color, black pants, and a black ballcap.

These general safety tips are provided to assist UF Health Jacksonville community members.

Be Aware of Your Surroundings:

- - o Stay alert and aware of what's happening around you, especially in unfamiliar areas or when walking alone.
 - o Avoid distractions like using your phone or wearing headphones.

- Choose Safe Routes:
 - o Stick to well-lit, busy streets and avoid shortcuts through isolated or poorly lit areas, especially at night.
 - o Familiarize yourself with the areas you frequent, noting where safe places like shops, police stations, and public buildings are located.
- Secure Your Valuables:
 - o Keep your valuables (phone, wallet, jewelry) out of sight. Use a crossbody bag or a money belt that can be hidden under clothing.
 - o Carry only the cash and cards you need. Avoid displaying large amounts of money in public.
- Trust Your Instincts:
 - o If something or someone feels off, trust your instincts, leave the area, or seek help.
 - o Avoid confrontations or engaging with strangers who make you uncomfortable.
- Vary Your Routine:
 - o Change your routine and avoid predictable patterns, especially if you are being watched or followed.
- Know Local Emergency Numbers:
 - o Familiarize yourself with local emergency contact numbers and know where to seek help in an emergency.

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Non-Emergency Contact Numbers:

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- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Gainesville

11/10/2024 – Update: Stolen Vehicle

Location: Area of McKnight Brain Institute and Black Hall

(Area of McKnight Brain Institute and Black Hall). Suspect appears to have fled off campus. Investigation is on-going. If any suspicious activity is seen call 352-392-1111 with info. Resume normal activities.

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Emergency Notification – Gainesville
11/10/2024 – Update: Stolen Vehicle
Location: Area of McKnight Brain Institute and Black Hall

Avoid the area of McKnight Brain Institute and Black Hall until further notice. University Police Department actively pursuing a subject that fled on foot involved in an open incident. Suspect is a Black male wearing all black and is barefoot. Unknown if subject is armed or dangerous. Use caution and avoid the area.

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Emergency Notification – Gainesville
11/10/2024 – Stolen Vehicle
Location: Area of McKnight Brain Institute and Black Hall

Stolen Vehicle (at black Hall). Avoid area ; details to follow.(edit message)

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Campus Safety Message – Gainesville
11/08/2024 – GatorSafe Service Restoration
Location: Campuswide

Dear students, faculty, and staff,

Service has been restored to the University of Florida’s personal safety application, GatorSafe.

Features that had been previously affected by the service disruption are now functioning. Those who are unfamiliar with UF’s safety application are encouraged to download the GatorSafe app, which offers numerous resources, including the ability to message University of Florida Police dispatchers, or report crimes or suspicious activity, among other features.

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Campus Safety Message – Gainesville
11/08/2024 – GatorSafe Service Outage
Location: Campuswide

Dear students, faculty, and staff,

The University of Florida’s personal safety application, GatorSafe, is not working properly due to a significant outage by the third-party vendor that provides the service.

This service disruption affects features within the GatorSafe app, such as the Mobile Blue Light, “Chat with UFPD,” and several other features.

During this time, members of the UF community in need of assistance are encouraged to use the emergency blue light phones on campus or call 352-392-1111 to contact the UFPD Dispatch Center. In the event of an emergency, please dial 911.

The UF Department of Emergency Management will continue to monitor the outage and notify the campus once service is restored to the GatorSafe app.

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Emergency Notification – UF Scripps
10/10/2024 – Return to Normal Operations
Location: UF Scripps Institute

Hurricane Milton

The Wertheim UF Scripps Institute will return to normal operations on Friday, October 11.

Info: <https://ufl-scripps.apparmor.com/Notifications/CAP/?id=161498&t=361593262>

Emergency Notification - Shands
10/10/2024 – Resume Normal Operations
Location: UF Gainesville Campus

UF to resume normal operations on Friday. For more information, visit ufl.edu.

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Emergency Notification – Systemwide
10/10/2024 – Resume Normal Operations
Location: UF Gainesville Campus

UF to resume normal operations on Friday. For more information, visit ufl.edu.

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Emergency Notification – UF Scripps

10/08/2024 – Campus Closure

Location: UF Scripps Institute

Severe Weather Warning: Hurricane Milton

The Herbert Wertheim UF Scripps Institute will close on Wednesday, October 9, and Thursday, October 10, except for essential personnel, due to the approach of Hurricane Milton.

For more information, follow <https://wertheim.scripps.ufl.edu/stormupdates/>
Info: <https://ufl-scripps.apparmor.com/Notifications/CAP/?id=161235&t=357033202>

Emergency Notification – Lake Nona

10/08/2024 – Campus Closure Extended

Location: UFRAC

UFRAC closure extended to include Friday, October 11th. Take care and stay safe.

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Emergency Notification – Lake Nona

10/07/2024 – Campus Closure

Location: UFRAC

The UFRAC Campus will be closed from Tuesday, Oct. 8, to Thursday, Oct.10, because of Hurricane Milton. Please take care and stay safe.

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Emergency Notification – Systemwide

10/07/2024 – Campus Closure

Location: UF Gainesville Campus

UF cancels classes and events, closes offices Wednesday – Thursday. For more information, visit ufl.edu.

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Emergency Notification – Shands
10/07/2024 – Campus Closure
Location: UF Gainesville Campus

UF cancels classes and events, closes offices Wednesday – Thursday. For more information, visit ufl.edu.

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Timely Warning – Gainesville
10/01/2024 – Motor Vehicle Theft
Location: Primarily on the east portion of campus

Timely Warning (24-04)

Clery Crime: Motor Vehicle Theft

Under the Clery Act, the University of Florida issues Timely Warning messages regarding Clery Act crimes which pose a serious and continuing threat to the campus community.

Over the last two weeks, UFPD has seen an increase in thefts of e-bikes and e-scooters, primarily on the east portion of campus. The majority of the stolen e-bikes/e-scooters were taken within 24 to 48 hours of being locked, and some were reported stolen within hours. Most of the thefts involved e-scooters locked with either a cable or combination lock.

UFPD is actively investigating and attempting to deter these types of crimes. On Monday, September 30th, patrol officers recognized a person known to officers for having previously stolen bikes and e-scooters at a bike rack on campus. When approached by officers, he was in possession of tools used to cut cable locks and admitted that he had intended to steal e-scooters. He was arrested and issued a trespass warning.

Anyone with information on these incidents or information about any suspicious activity in the area is encouraged to contact UFPD at (352) 392-1111 or via the UFPD Silent Witness portal at <https://police.ufl.edu/contact/silent-witness/>.

While these thefts are often crimes of opportunity, we encourage you to take steps to protect your belongings:

E-bikes and e-scooters are easy to steal because they are lightweight and compact. Traditional bicycle cable locks can be cut or tampered with using standard wire cutters, and e-scooters can be lifted through the locking mechanism. UFPD recommends using a metal U-lock to secure these items so that they cannot be lifted through the lock.

UFPD also recommends registering bicycles, e-bikes, and e-scooters in person at the Public Safety Building (1555 Museum Road – Gainesville) or with any UFPD officer on campus.

Lastly, if you are using a tracking device like an Apple AirTag, be sure to place it in a place where it is not easily removed.

Reporting criminal incidents to law enforcement is encouraged by calling 9-1-1 or through the GatorSafe app.

Criminal incidents can also be reported to UF Campus Security Authorities (CSAs), who are designated, trained, and mandatory reporters under the Clery Act when victims choose not to report to law enforcement.

The University of Florida strongly believes that no person is responsible for harm inflicted by another person.

Information for support resources, services and programs at the University of Florida can be found at: <https://clery.compliance.ufl.edu/resources/victim-resources/>

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Emergency Notification – Lake Nona

09/27/2024 – Campus Reopened

Location: UFRAC

UFRAC is open Friday, September 27, resuming regular business hours.

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Emergency Notification – Shands

09/26/2024 – Update: Campus Closure

Location: UF Gainesville Campus

Operations Update: UF offices to remain closed, classes canceled on Friday. Visit www.ufl.edu for more.

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Emergency Notification – Systemwide

09/26/2024 – Update: Campus Closure

Location: UF Gainesville Campus

Operations Update: UF offices to remain closed, classes canceled on Friday. Visit www.ufl.edu for more.

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Emergency Notification – Lake Nona

09/25/2024 – Campus Closure

Location: UFRAC

UFRAC Campus closed Thursday, September 26, because of Hurricane Helene. Please take care and stay safe.

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Emergency Notification – Systemwide

09/25/2024 – Campus Closure

Location: UF Gainesville Campus

Classes canceled, campus closed 12:01 am Thursday - 7 am Friday due to Hurricane Helene. Visit www.ufl.edu for more.

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Emergency Notification – Shands

09/25/2024 – Campus Closure

Location: UF Gainesville Campus

Classes canceled, campus closed 12:01 am Thursday - 7 am Friday due to Hurricane Helene. Visit www.ufl.edu for more.

+++++

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Emergency Notification – Gainesville

09/22/2024 – Update: Active assailant

Location: 1800 West University Avenue/Murphree Commons area

Suspects are in custody regarding shooting incident that occurred off campus at 1800 W. University. Suspects ran onto campus in the Murphree Commons area. Police have cleared the scene; no need to avoid the area or secure in place. Call Gainesville Police Department 352-955-1818 with any info.

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Emergency Notification – Gainesville

09/22/2024 – Update: Active assailant

Location: 1800 West University Avenue

Shots fired at 1800 West University Avenue, At least 2 suspects ran onto campus, One suspect was detained and one black male wearing white tank top, possibly armed with a handgun running in unknown direction of travel. Avoid area of Murphree hall and Thomas hall on campus. Details to follow.

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Emergency Notification – Gainesville
09/22/2024 – Active assailant
Location: Murphree Commons Area

Heavy police presence in the area of murphree commons area. Stay clear of the area until further notice. 1 subject armed w/ handgun.

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Timely Warning – Jacksonville
09/20/2024 – Burglarized Vehicle
Location: P-Lot

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Timely Warning

Early this morning at approximately 2:00 AM, a vehicle was burglarized in P-Lot, and several personal items were taken. The Jacksonville Sheriff's Office (JSO) responded and was given a general description of the suspect.

Our Security Department and JSO will continue with increased patrols of the parking areas on campus.

These general safety tips are provided to assist UF Health Jacksonville community members.

When parking your vehicle at UF Health Jacksonville, be sure to:

Park your vehicle in an area with adequate lighting

- Do not leave valuables in sight (phones, pagers, purses, wallet, etc.)
- Lock your car doors
- Roll up your car windows all the way.
- Do not hide a spare key in your vehicle
- When parking, if you see anyone in the area or near your vehicle that looks suspicious, contact security dispatch at 904-244-4211

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at <https://hcm.shands.ufl.edu>.

- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville
09/05/2024 – Parking Lot Closures
Location: C-Lot and the Cardiac Research Parking lot

This is an important message from the UF Alert Jacksonville system.

Please click here to acknowledge receipt of this message

Due to the forecast of more rain throughout the weekend, C-Lot and the Cardiac Research Parking lot will remain closed until Monday, September 9, 2024. Please use lots G, H, I, and J on Friday, September 6, 2024. The South Garage will be available to employees on Saturday and Sunday.

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Emergency Notification – Jacksonville
09/05/2024 – Flooding
Location: 8th Street from the Pavilion to the Towers

This is an important message from the UF Alert Jacksonville system.

Please click here to acknowledge receipt of this message

8th Street from the Pavilion to the Towers is now flooding. Please avoid this area.

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Emergency Notification – Jacksonville

09/05/2024 – Flooding/Parking Lot Closure

Location: Pavilion C-Lot and Jefferson Street/ Jefferson Street from 8th Street to the Proton Building and C-Lot

This is an important message from the UF Alert Jacksonville system.

Please click here to acknowledge receipt of this message

Due to heavy rains, the Pavilion C-Lot and Jefferson Street are flooding. Jefferson Street from 8th Street to the Proton Building and C-Lot are currently being closed by law enforcement and UF Health Jacksonville Security. If you are parked in the C-Lot please move your vehicle immediately to one of the surrounding parking lots.

Please do not walk through standing water.

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Campus Safety Message – Jacksonville

09/04/2024 – Robbery by Sudden Snatching

Location: Doctor Roy Baker Street

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville –Campus Safety Alert

On Tuesday, September 3, 2024, at approximately 1:00 PM, a Robbery by Sudden Snatching occurred on Doctor Roy Baker Street, adjacent to hospital property, near the intersection of W. 8th Street. The suspect is described as a black male, approximately 5'11" to 6'0, 145 -155 pounds, wearing a blue hat, black shirt, gray 'Army' sweatpants, white and black shoes, with an orange safety vest with yellow stripes. The suspect was also wearing a black Reebok backpack. The suspect fled on foot towards W. 8th Street from Roy Baker Street.

The Jacksonville Sheriff's Office (JSO) responded, assisted the victim, canvassed the area, and initiated an investigation. Our security department is presently-working with JSO in a collaborative effort to identify and apprehend this perpetrator.

With the assistance of the JSO, we will continue to increase patrols on and around campus.

These general safety tips are provided to assist UF Health Jacksonville community members.

Be Aware of Your Surroundings:

- - Stay alert and aware of what's happening around you, especially in unfamiliar areas or when walking alone.
 - Avoid distractions like using your phone or wearing headphones.
- Choose Safe Routes:
 - Stick to well-lit, busy streets and avoid shortcuts through isolated or poorly lit areas, especially at night.
 - Familiarize yourself with the areas you frequent, noting where safe places like shops, police stations, and public buildings are located.
- Secure Your Valuables:
 - Keep your valuables (phone, wallet, jewelry) out of sight. Use a crossbody bag or a money belt that can be hidden under clothing.
 - Carry only the cash and cards you need. Avoid displaying large amounts of money in public.
- Trust Your Instincts:
 - If something or someone feels off, trust your instincts, leave the area, or seek help.
 - Avoid confrontations or engaging with strangers who make you uncomfortable.
- Vary Your Routine:
 - Change your routine and avoid predictable patterns, especially if you are being watched or followed.
- Know Local Emergency Numbers:

- o Familiarize yourself with local emergency contact numbers and know where to seek help in an emergency.

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Emergency Notification – Gainesville
08/31/2024 – Update: Fire
Location: Garage 14

Fire Department has cleared the scene at Garage 14. Resume normal operations.

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Emergency Notification – Gainesville
08/31/2024 – Update: Fire
Location: Garage 14

Fire is extinguished at Garage 14. Continue to avoid area; details to follow.

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- UF Health Shands Hospital Contact Center: 352-265-0111 (UF Alert-Shands)
- UF Office of Victim Services: 352-392-5648 (Monday-Friday, 8-00am–500pm) or 352-392-1111 (after-hours)

Emergency Notification – Gainesville

08/31/2024 – Fire

Location: Garage 14

Fire on the top level of Garage 14. Evacuate immediately if inside. Avoid area; details to follow.

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Emergency Notification – Gainesville
08/21/2024 – Update: Armed Robbery
Location: 3301 SW 13th St. Bivens Cove Apartments

Police have secured Tanglewood Village and adjacent areas. No suspect was located. There is no longer a need to secure in place. The investigation by the Gainesville Police Department is continuing.

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Emergency Notification – Gainesville
08/21/2024 – Update: Armed Robbery
Location: 3301 SW 13th St. Bivens Cove Apartments

Heavy law enforcement near Tanglewood Village in response to a reported off-campus armed robbery at 3301 SW 13 Street. Secure in place or avoid the area until further notice.

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Emergency Notification – Gainesville

08/21/2024 – Armed Robbery

Location: 3301 SW 13th St. Bivens Cove Apartments

Armed Robbery at 3301 SW 13th St. Bivens Cove Apartments. Avoid the area if near Tanglewood or secure in place if nearby; details to follow.

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Emergency Notification – Shands

08/05/2024 – Campus Re-opened

Location: UF Gainesville Campus

The University of Florida will return to normal operating status effective at 12:01 a.m. Tuesday, August 6. Visit

<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fufalert.ufl.edu%2F&data=05%7C02%7Cmelinesimeon%40UFL.EDU%7C421edf2ff23e4adbcc2508dcb58a2bdb%7C0d4da0f84a314d76ace60a62331e1b84%7C0%7C0%7C638584852265133571%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQljoV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=Pb11hpSysBFxi9FWNo hBSXLYTc3O hm3rkH%2BeZfbjn1Q%3D&reserved=0> for more information.

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Emergency Notification – Systemwide

08/05/2024 – Campus Re-opened

Location: UF Gainesville Campus

The University of Florida will return to normal operating status effective at 12:01 a.m. Tuesday, August 6. Visit

<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fufl.edu%2F&data=05%7C02%7Cmelinesimeon%40UFL.EDU%7Cd7a05e5494644d6c723408dcb58a08fe%7C0d4da0f84a314d76ace60a62331e1b84%7C0%7C0%7C638584851675025599%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=Uu3UOEVDFA7C1MAv8OsRJI4VloQZJ0JsBZOm6PQqoEk%3D&reserved=0> for more information.

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Emergency Notification – Shands

08/04/2024 – Classes Canceled/Campus Closure

Location: UF Gainesville Campus

UF classes at UF’s campus in Gainesville canceled, offices closed Monday, August 5, because of Tropical Storm Debby. Check ufl.edu for more details.

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Emergency Notification – Systemwide

08/04/2024 – Classes Canceled/Campus Closure

Location: UF Gainesville Campus

UF classes at UF’s campus in Gainesville canceled, offices closed Monday, August 5, because of Tropical Storm Debby. Check ufl.edu for more details.

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Emergency Notification – Jacksonville
08/02/2024 – Potential Flooding/Parking Lot Closure
Location: C-Lot

This is an important message from the UF Alert Jacksonville system.

Please click here to acknowledge receipt of this message

Hospital incident command is monitoring a tropical weather system expected to affect Florida during the weekend and through early next week. The tropical wave is forecast to move over Cuba today and then into the Florida Straits tonight or during the weekend where it could become a tropical depression. Heavy rain is expected in many parts of Florida, including our area.

Due to the possibility of flooding, the Pavilion parking lot (lot C) will be closed beginning at 5 a.m. Sunday until further notice. Employees can park in the South Garage during that time.

Incident command will continue to monitor the storm and provide updates throughout the weekend.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at <https://hcm.shands.ufl.edu>.
- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)
- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville
08/02/2024 – Potential Flooding/Parking Lot Closure
Location: C-Lot

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- Jacksonville Sheriffs office: 904-630-0500

Test/Exercise – Jacksonville

07/31/2024 – Evacuation Exercise

Location: All areas with pediatric patients

This is an important message from the UF Alert Jacksonville system.

Today we are conducting a Level 3 Pediatric evacuation exercise. All areas with pediatric patients will be evacuated at appointed times. HICS is open virtually. Do not respond to the areas unless assigned.

1. Yes

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Test/Exercise – Jacksonville

07/31/2024 – Evacuation Exercise

Location: All areas with pediatric patients

This is an important message from the UF Alert Jacksonville system.

Today we are conducting a Level 3 Pediatric evacuation exercise. All areas with pediatric patients will be evacuated at appointed times. HICS is open virtually. Do not respond to the areas unless assigned.

1. Yes

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Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)
- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville
07/27/2024 – Flooding/Parking Lot Closure
Location: C-lot

This is an important message from the UF Alert Jacksonville system.

Please click [here](#) to acknowledge receipt of this message

Severe Weather Alert - Lot C is currently closed due to flooding and will remain closed until tomorrow morning. Parking in the South Garage is available for employee and visitor's use.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville
07/27/2024 – Flooding/Parking Lot Closure
Location: C-Lot

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Severe Weather Alert - Lot C is currently closed due to flooding and will remain closed until tomorrow morning. Parking in the South Garage is available for employee and visitor's use.

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- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Jacksonville
07/21/2024 – Update: Burglarized Vehicle
Location: D-Lot

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Timely Warning | Update (Prior message truncated)

This morning, a vehicle was burglarized in D-Lot where currency was stolen from the vehicle. The vehicle was unsecured and there is no suspect information. This event occurred in close proximity in time and location to a vehicle burglary in P-Lot where a number of personal items were stolen. A Timely Warning was sent earlier this morning on that event.

Our Security Department and the Jacksonville Sheriff's Office will continue with increased patrols of the parking areas on campus.

These general safety tips are provided to assist members of the UF Health Jacksonville community.

When parking your vehicle at UF Health Jacksonville, be sure to:

- Park your vehicle in an area with adequate lighting
- Do not leave valuables in sight (phones, pagers, purses, wallet, etc.)
- Lock your car doors
- Roll up your car windows all the way.
- Do not hide a spare key in your vehicle
- When parking if you see anyone in the area or near your vehicle that looks suspicious, contact security dispatch at 904-244-4211

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- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Jacksonville
07/21/2024 – Burglarized Vehicle
Location: D-Lot

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Timely Warning

This morning, a vehicle was burglarized in D-Lot where currency was stolen from the vehicle. The vehicle was unsecured and there is no suspect information. This event occurred in close proximity in time and location to a vehicle burglary in P-Lot where a number of personal items were stolen. A Timely Warning was sent earlier this morning on that event.

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- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Jacksonville
07/21/2024 – Update: Burglarized Vehicle
Location: P-Lot

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Timely Warning

Early this morning a vehicle was burglarized in P-Lot where number of personal items were taken. No suspect(s) have been identified.

Our security department and the Jacksonville Sheriff's Office will continue with increased patrols of the parking areas on campus.

These general safety tips are provided to assist members of the UF Health Jacksonville community. When parking your vehicle at UF Health Jacksonville, be sure to:

- Park your vehicle in an area with adequate lighting
- Do not leave valuables in sight (phones, pagers, purses, wallet, etc.)
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- Do not hide a spare key in your vehicle
- When parking if you see anyone in the area or near your vehicle that looks suspicious, contact security dispatch at 904-244-4211

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- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Jacksonville
07/21/2024 – Burglarized Vehicle
Location: P-Lot

This is an important message from the UF Alert Jacksonville system.

<delete this and add email UF Alert Jacksonville – Timely Warning

Early this morning a vehicle was burglarized in P-Lot where number of personal items were taken. No suspect(s) have been identified.

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Campus Safety Message – Gainesville

07/16/2024 – Update: Phones lines back up and running

Location: University of Florida Police Department

The University of Florida Police Department phone lines are back up and running. For emergencies, dial 911. For non-emergencies, dial 352-392-1111.

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Campus Safety Message – Gainesville
07/16/2024 – County-wide Phone Issues
Location: University of Florida Police Department

The University of Florida Police Department phone lines are experiencing a county-wide phone issue.

For emergencies, dial 911. If you are unable to reach the UF Police at 352-392-1111, utilize the following online contact resources:

UPD Online Contact Form: <https://police.ufl.edu/contact/contact-upd/>

Silent Witness: <https://police.ufl.edu/contact/silent-witness/>

GatorSafe App: <https://publicsafety.ufl.edu/gatorsafe.html>

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Emergency Notification – Shands
06/26/2024 – Test/Exercise

THIS IS A DRILL THIS IS A DRILL
Hospital emergency activation has ended/is over. Resume normal operations.
THIS IS A DRILL

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Emergency Notification – Shands

06/26/2024 – Test/Exercise

THIS IS A DRILL. THIS IS A DRILL.

Mass casualty incident, patients arriving at Shands. Respond as directed for your department.

THIS IS A DRILL.

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For immediate life-safety concerns dial 9-1-1. This is an automated UF Alert system message. This email account is not actively monitored for replies.

- UF students, faculty, and staff can update their contact information or subscription preferences at <https://one.ufl.edu/>.
- UF Health staff can learn how to update their contact information and subscription preferences at <http://go.ufl.edu/editufalertshands>.
- Learn more about UF Alert, including FAQs at <http://ufalert.ufl.edu/>.
- Download the GatorSafe app on your mobile device at <http://go.ufl.edu/gatorsafe>.
- Learn more about the UF Office of Victim Services at <https://police.ufl.edu/about/divisions/office-of-victim-services/>

Non-Emergency Contact Numbers:

- UF Police Department: 352-392-1111 (UF Alert-Gainesville)
- UF Health Shands Hospital Contact Center: 352-265-0111 (UF Alert-Shands)
- UF Office of Victim Services: 352-392-5648 (Monday-Friday, 8-00am–500pm) or 352-392-1111 (after-hours)

Campus Safety Message – Gainesville

06/13/2024 – Update: Phones lines back up and running

Location: University of Florida Police Department

The University of Florida Police Department phone lines are back in service. For emergencies, dial 911. For non-emergencies, dial 352-392-1111.

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Campus Safety Message – Gainesville
06/12/2024 – Update: County-wide Phone Issues
Location: University of Florida Police Department

The University of Florida Police Department phone lines are still experiencing the county-wide phone issue. For emergencies, dial 911. If you are unable to reach the UF Police at 352-392-1111, utilize the following online contact resources:

- UPD Online Contact Form: <https://police.ufl.edu/contact/contact-upd/>
- Silent Witness: <https://police.ufl.edu/contact/silent-witness/>
- GatorSafe App: <https://publicsafety.ufl.edu/gatorsafe.html>

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- UF Office of Victim Services: 352-392-5648 (Monday-Friday, 8-00am–500pm) or 352-392-1111 (after-hours)

Campus Safety Message – Gainesville
06/12/2024 – Update: County-wide Phone Issues
Location: University of Florida Police Department

The University of Florida Police Department phone lines are still down. This is a county-wide issue. For all emergency and non-emergency calls, dial 911.

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Campus Safety Message – Gainesville
06/12/2024 – County-wide Phone Issues
Location: University of Florida Police Department

The University of Florida Police Department is experiencing an issue with the phone system. For an emergency, dial 911. For a non-emergency, dial 352-392-5447.

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For immediate life-safety concerns dial 9-1-1. This is an automated UF Alert system message. This email account is not actively monitored for replies.

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Timely Warning – Gainesville

05/28/2024 – Shots Fired

Location: UF Park and Ride Parking Lot

Timely Warning (24-03)

Clery Crime: Weapons Law Arrest

Under the Clery Act, the University of Florida issues Timely Warning messages regarding Clery Act crimes which pose a serious and continuing threat to the campus community.

On May 26, 2024, at 7:50 p.m., University of Florida Police Department and Gainesville Police Department officers heard shots fired at the UF Park and Ride parking lot near the UF Department of Orthopaedic Surgery and Sports Medicine building on 3450 Hull Road. Officers were already at the parking lot in response to a large crowd that had gathered from a nearby block party. Officers on scene detained several individuals who had attempted to flee the area.

One person was injured during the incident and was treated for minor injuries. There were no reported gunshot injuries.

During this multi-agency investigation, two individuals were arrested on scene for illegal possession of firearms.

The joint investigation, which is being handled by UFPD and GPD, into this incident is ongoing. Additional information will be provided as it becomes available.

Anyone with information regarding this incident or information about suspicious activity in the area is encouraged to contact UFPD at (352) 392-1111 or via the UFPD Silent Witness portal at <https://police.ufl.edu/contact/silent-witness/>.

The University of Florida strongly believes that no person is responsible for harm inflicted by another person.

Criminal incidents can be reported to UF Campus Security Authorities who are designated, trained, and mandatory reporters under the Clery Act when victims choose not to report to law enforcement.

Additionally, reporting to law enforcement is encouraged by calling 9-1-1 or through the GatorSafe app.

Information for support resources, services and programs at the University of Florida can be found at: <https://clery.compliance.ufl.edu/resources/victim-resources/>

Emergency Notification – Lake Nona
05/24/2024 – Update: Water Restored
Location: UFRAC

Update. Water is restored to the building. No restrictions on water use.

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For immediate life-safety concerns dial 9-1-1. This is an automated UF Alert system message. This email account is not actively monitored for replies.

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- UF Office of Victim Services: 352-392-5648 (Monday-Friday, 8-00am–500pm) or 352-392-1111 (after-hours)

Emergency Notification – Lake Nona
05/24/2024 – Domestic Water Shut Off
Location: UFRAC

At 12:10 PM, the domestic water in the building will be shut off to perform an emergency repair. All sources of water will be affected. After the water is shut off, please do not use restrooms, faucets, or water fountains. Downtime is to be determined; more information will follow.

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Campus Safety Message – Jacksonville
05/22/2024 – Test/Exercise

This is an important message from the UF Alert Jacksonville system.

Please click [here](#) to acknowledge receipt of this message

This is a test of the UF Alert Jacksonville system. Acknowledge receipt of this message to verify your contact information. Please log UPDATE:

On the date of May 22, 2024, at 7:15AM, UF Health Jacksonville Security Officers and the Jacksonville Sheriff’s Office were dispatched and responded to J-Lot in reference to a STOLEN VEHICLE.

Security and JSO arrived at the location and discovered that someone used an unknown object to break a window of the vehicle to gain entry.

This perpetrator is unidentified at this time and investigative efforts are ongoing.

Both, our security department and our on-campus JSO Officers, are increasing visibility in the area.

These general safety tips are provided to assist members of the UF Health Jacksonville community.

- Always secure your vehicle and ensure personal belongings are not visible
- Mark your valuables in some distinctive fashion
- Activate any alarms, immobilization devices or trackers

While at work, if you see anyone canvassing any of our parking lots that looks suspicious, at the Downtown Campus contact security dispatch at 904-244-4211, and at the North Campus contact security dispatch at 904-427-4211 to Peoplesoft, Lawson, or MyUFL to verify your contact information is up-to-date. into Peoplesoft, Lawson, or MyUFL to verify your contact information is up-to-date.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at <https://hcm.shands.ufl.edu>.

- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

Timely Warning - Jacksonville

05/22/2024 – Fondling

Location: 1833 Boulevard Jacksonville, Florida 32206

This is an important message from the UF Alert Jacksonville system.

Please click [here](#) to acknowledge receipt of this message

On Tuesday, May 21, 2024, at approximately 11:45 AM, UF Health Jacksonville Security Officers and the Jacksonville Sheriff's Office (JSO) were contacted by a female employee who was battered in front of the Professional Office Building (POB) located at 1833 Boulevard Jacksonville, Florida 32206.

The employee stated she was in front of the POB using her cell phone when a black male walked by her, grabbed her buttocks, and said, "Good morning".

The employee described the subject as a black male, approximately 40 years old, 5'7 – 5'8, dressed in all black, with a hospital wrist band. A photograph of the subject is attached to this alert.

The subject continued walking south towards W. 8th Street and left the area. The Jacksonville Sheriff's Office is currently investigating this incident and attempting to identify the subject.

Initial investigation suggests the subject was recently discharged from the hospital. Efforts by the Security Department to identify the subject are ongoing.

These general safety tips are provided in an effort to assist members of the UF Health Jacksonville community. When on campus take the following precautionary measures:

- Stay alert: Be aware of your surroundings, especially when walking alone or at night. Avoid distractions like headphones or looking at your phone. Be aware of any suspicious activity.
- Trust Your Instincts: If something feels off, trust your gut and remove yourself from the situation.
- Travel in Groups: Whenever possible, walk with other employees or classmates, especially after dark.
- Use Well-Lit Paths: Stick to well-lit and frequently traveled areas. Avoid shortcuts through isolated or poorly lit areas.
- Emergency Contacts: Save important numbers, like security and emergency services, in your phone.

If you see any suspicious activity, contact Security Dispatch at 904-244-4211.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Non-Emergency Contact Numbers:

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- Jacksonville Sheriffs office: 904-630-0500

Campus Safety Message – Jacksonville

05/22/2024 – Test/Exercise

This is an important message from the UF Alert Jacksonville system.

Please click [here](#) to acknowledge receipt of this message

This is a test of the UF Alert Jacksonville system. Acknowledge receipt of this message to verify your contact information. Please log in

On the date of May 22, 2024, at 7:15AM, UF Health Jacksonville Security Officers and the Jacksonville Sheriff's Office were dispatched and responded to J-Lot in reference to a UF Health employee's vehicle being broken into.

Security and JSO arrived at the location and discovered that someone used an unknown object to break a window of the vehicle to gain entry.

This perpetrator is unidentified at this time and investigative efforts are ongoing.

Both, our security department and our on-campus JSO Officers, are increasing visibility in the area.

These general safety tips are provided to assist members of the UF Health Jacksonville community.

- Always secure your vehicle and ensure personal belongings are not visible
- Mark your valuables in some distinctive fashion
- Activate any alarms

While at work, if you see anyone canvassing any of our parking lots that looks suspicious, at the Downtown Campus contact security dispatch at 904-244-4211, and at the North Campus contact security dispatch at 904-427-4211 to Peoplesoft, Lawson, or MyUFL to verify your contact information is up-to-date.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

Campus Safety Message – Jacksonville

05/10/2024 – Thunderstorm Advisory/Flooding

Location: M-Lot, C-Lot at the Pavilion, and the Cardio Research Lab Parking Lot

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Campus Safety Message

Please be advised that today, May 10, 2024, The National Weather Service Jacksonville FL has issued a thunderstorm advisory for the Jacksonville Area. As a precaution, we want to inform you that the M-Lot, C-Lot at the Pavilion, and the Cardio Research Lab Parking Lot may experience flooding.

In the event of heavy downpours, the C-Lot will be closed for employee parking. You will need to relocate your vehicle to one of our alternative parking lots - U, V, I, G, or J.

We ask that you keep an eye on your emails throughout the day for any updates on parking lot closures due to the anticipated storm. To assist with locating our approved parking lots, please refer to the Campus Parking Map available on the bridge.

Thank you for your understanding and cooperation.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)
- Jacksonville Sheriffs office: 904-630-0500

Campus Safety Message – Jacksonville

05/10/2024 – Power Outage

Location: Downtown & North Campus

This is an important message from the UF Alert Jacksonville system.

POWER OUTAGE THROUGHOUT DOWNTOWN AND NORTH CAMPUS - JEA ON SITE

HICS OPEN - 904-244-3444

DO NOT USE ELEVATORS

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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- Jacksonville Sheriffs office: 904-630-0500

Campus Safety Message - Jacksonville

05/10/2024 – Power Outage

Location: Downtown Campus

This is an important message from the UF Alert Jacksonville system.

POWER OUTAGE THROUGHOUT DOWNTOWN CAMPUS - JEA ON SITE

HOSPITAL INCIDENT COMMAND CENTER OPEN - 904-244-3444

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Non-Emergency Contact Numbers:

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- Jacksonville Sheriffs office: 904-630-0500

**Campus Safety Message - Jacksonville
05/10/2024 – No Message Text Included**

No Message Text

**Campus Safety Message – Jacksonville
05/03/2024 – Law Enforcement Presence
Location: Jacksonville Campus**

This is an important message from the UF Alert Jacksonville system.

Please click here to acknowledge receipt of this message

UF Alert Jacksonville – Campus Safety Message

Today, Friday, May 3, 2024, at approximately 1:28 PM, there is a large law enforcement presence on our campus due to a theft that occurred off campus. While UF Health JAX Security Officers were patrolling the perimeter of the Pavilion, they observed the subjects running across campus and notified the UF Health JAX Jacksonville Sheriff's Office (JSO) PRNs. JSO gave chase as the subjects ran through campus. JSO apprehended and arrested the subjects near the Proton Institute. JSO is still investigating this theft.

JSO personnel are staged, at different locations, near the Proton Institute entrance. There are no expected safety concerns for any of our employees as a result of this incident.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

**Emergency Notification – Jacksonville
04/15/2024 – Update: Gunshots reported
Location: Apartment building situated behind U-Lot parking lot**

This is an important message from the UF Alert Jacksonville system.

Email subject and text message title: UF Alert Jacksonville – Emergency Notification *Update*

On the afternoon of April 15, 2024, at approximately 4:15 PM, gunshots were reported at an apartment building situated behind our U-Lot parking lot.

It is important to note that this incident **did not** take place on the campus of UF Health Jacksonville. The Jacksonville Sheriff's Office has concluded their on-scene investigation regarding this matter.

Thank you for your attention to this situation.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Non-Emergency Contact Numbers:

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- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville

04/15/2024 – Gunshots reported

Location: Apartment building situated behind U-Lot parking lot

This is an important message from the UF Alert Jacksonville system.

Email subject and text message title: UF Alert Jacksonville – Emergency Notification

On the afternoon of April 15, 2024, at approximately 4:15 PM, gunshots were reported at an apartment building situated behind our U-Lot parking lot.

It is important to note that this incident **did not** take place on the campus of UF Health Jacksonville, and the Jacksonville Sheriff's Office is currently conducting an investigation into the matter.

As of now, there is no immediate danger to our staff, patients, or visitors.

Thank you for your attention to this situation.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Non-Emergency Contact Numbers:

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- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Gainesville
04/02/2024 – Motor Vehicle Theft
Location: East side of campus, Garage 4 & 8

Timely Warning (24-02)

Clery Crime: Motor Vehicle Theft

Under the Clery Act, the University of Florida issues Timely Warning messages regarding Clery Act crimes which pose a serious and continuing threat to the campus community.

On April 1, 2024, four e-scooters, one e-bike, and one motor scooter were reported stolen to the University of Florida Police Department. The majority of the vehicles were secured with cable/combination locks and reported stolen from the east side of the campus.

In addition to the motor vehicle thefts, three car break-ins were reported to UFPD. These burglaries of a conveyance occurred in Garage 4 and Garage 8. The individual(s) responsible targeted vehicles with “soft tops” by either unzipping or cutting the roof of the vehicle to gain entry.

All of these incidents are under investigation by UFPD.

UFPD has also been made aware that similar burglaries of a conveyance were reported to the Gainesville Police Department in the area close to SW 13th Street between March 29-April 1, 2024.

Anyone with information on these incidents or information about suspicious activity in the area is encouraged to contact UFPD at (352) 392-1111 or via the UFPD Silent Witness portal at <https://police.ufl.edu/contact/silent-witness/>.

While these thefts are often crimes of opportunity, we encourage you to take steps to protect your belongings. E-bikes and e-scooters are an easy item to steal, as they are lightweight and compact. Additionally, bicycle cable locks can be cut or tampered with using standard wire cutters. UFPD recommends the following steps to protect your belongings: register your bicycles, e-bikes, and e-scooters either in person at the Public Safety Building (1555 Museum Rd. Gainesville, FL 32612) or by any UFPD officer on campus. Additionally, UFPD recommends the use of a metal U-lock to secure these items.

The University of Florida strongly believes that no person is responsible for harm inflicted by another person.

Criminal incidents can be reported to UF CSAs who are designated, trained, and mandatory reporters under the Clery Act when victims chose not to report to law enforcement.

Reporting to law enforcement is encouraged by calling 9-1-1 or through the GatorSafe app.

Be sure to lock up your vehicles, residential hall rooms, and offices when you leave. Remove any valuables from sight or take them with you when you leave. Never leave keys or means to access your vehicle within the vehicle.

Information for support resources, services and programs at the University of Florida can be found at: <https://clery.compliance.ufl.edu/resources/victim-resources/>

Timely Warning – Jacksonville

04/01/2024 – Robbery

Location: U-Lot

UF Alert Jacksonville – Timely Warning

On April 1, 2024, at 8:24 AM, an incident occurred in U-Lot where an employee was confronted by black male at gun point in his 40's, 185 lbs. with facial tattoos who demanded the keys to her vehicle. The subject fled in the employee's vehicle. The employee ran to the ED circle where she informed one of our contract security officers of the incident.

UF Health Jacksonville Security and the Jacksonville Sheriff's Office (JSO) responded to the ED circle and gathered information from the employee. Our on-campus JSO Officers issued a city-wide broadcast. As a result of the city-wide broadcast JSO patrol officers spotted the employee's vehicle on McDuff Ave and initiated a traffic stop, subsequently taking the suspect into custody without incident.

The UF Health Jacksonville security department and JSO have increased patrols in all of our parking lots and will have focused patrols in the lots on the Northwest side of our campus.

These general safety tips are provided in an effort to assist members of the UF Health Jacksonville community.

When parking your vehicle at UF Health Jacksonville, be sure to:

- Always be aware of your surroundings when you park your vehicle on campus.
- If you see anyone that looks suspicious, do not park or get out of your vehicle.
- When parking, if you see anyone in the area that looks suspicious contact security dispatch at 904-244-4211.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at

<https://hcm.shands.ufl.edu>.

- UF students, faculty and staff can update their contact information or subscription preferences at

<https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville

03/25/2024 – Live Down Wire

Location: Jefferson Street between 8th St. & 10th St.

This is an important message from the UF Alert Jacksonville system.

Please click here to acknowledge receipt of this message

UF Alert Jacksonville – Emergency Notification

On March 25, 2024, at 09:30AM, security officers from UF Health Jacksonville were dispatched to Jefferson Street near the East Side of the South Garage to address a live down wire.

In conjunction with the Jacksonville Sheriff's Office (JSO), security has closed off Jefferson Street between 8th Street and 10th Street in both directions. JEA is currently on site working to repair the damaged wire.

We kindly ask that individuals avoid this area until it has been deemed safe for passage.

Thank you for your cooperation.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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03/25/2024 – Live Down Wire

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UF Alert Jacksonville – Emergency Notification

On March 25, 2024, at 09:30AM, security officers from UF Health Jacksonville were dispatched to Jefferson Street near the East Side of the South Garage to address a live down wire.

In conjunction with the Jacksonville Sheriff's Office (JSO), security has closed off Jefferson Street between 8th Street and 10th Street in both directions. JEA is currently on site working to repair the damaged wire.

We kindly ask that individuals avoid this area until it has been deemed safe for passage.

Thank you for your cooperation.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

- UF Health staff can update their contact information and subscription preferences at <https://hcm.shands.ufl.edu>.

- UF students, faculty and staff can update their contact information or subscription preferences at <https://one.uf.edu>

Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)

- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Jacksonville
03/25/2024 – Update: Damaged Transformer
Location: Loading Dock Area

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville Emergency Notification *Update*

On the date of March 25, 2024, at 08:30AM, UF Health Jacksonville Security Officers and the JFRD were dispatched and responded to the loading dock area, for a transformer that was damaged, made a loud noise, and caused smoke to enter the clinical center.

JFRD is still at the scene in the loading dock area, regarding this matter, and the area is still closed off.

Please avoid this area until further notice.

Thank you for your attention regarding this matter.

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Emergency Notification – Jacksonville
03/25/2024 – Damaged Transformer
Location: Loading Dock Area

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Emergency Notification

On the date of March 25, 2024, at 08:30AM, UF Health Jacksonville Security Officers and the JFRD were dispatched and responded to the loading dock area, for a transformer that was damaged, made a loud noise, and caused smoke to enter the clinical center.

It has been determined that a vehicle accidentally hit a transformer at this location. There is a strong smell of smoke in the area at this time.

Security has closed down the entrances to the loading dock area and the Proton Therapy entrance, until further notice.

JFRD is at the location and informed security that that the situation is contained at this time.

There is no evacuation of any area of the hospital at this time.

Please refrain from the area until further notice.

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Timely Warning – Gainesville

03/21/2024 – Stolen Vehicle

Location: Turlington Hall

Timely Warning (24-01)

Clery Crime: Motor Vehicle Theft

Under the Clery Act, the University of Florida issues Timely Warning messages regarding Clery Act crimes which pose a serious and continuing threat to the campus community.

On March 19, 2024, a UF Facilities truck was reported stolen to the University of Florida Police Department. The vehicle was stolen around 5 a.m. from outside of Turlington Hall. It was left running and unlocked with the keys inside. The vehicle was recovered by UFPD at an apartment complex off campus around 7:40 a.m. later that day. This incident is under investigation.

Additionally, UFPD has seen an increase in motor vehicle thefts, which include e-bikes and e-scooters, primarily on the east portion of campus since the start of the Spring 2024 semester. The majority of the e-bikes/e-scooters stolen were taken within hours of the item being locked; most were secured using a bicycle cable lock.

Anyone with information on these incidents or information about any suspicious activity in the area is encouraged to contact UFPD at (352) 392-1111 or via the UFPD Silent Witness portal at <https://police.ufl.edu/contact/silent-witness/>.

While these thefts are often crimes of opportunity, we encourage you to take steps to protect your belongings. E-bikes and e-scooters are easy to steal, as they are lightweight and compact. Additionally, bicycle cable locks can be cut or tampered with using standard wire cutters. UFPD recommends registering bicycles, e-bikes, and e-scooters either in person at the Public Safety Building (1555 Museum Rd. Gainesville, FL 32612) or with any UFPD officer on campus. Additionally, UFPD recommends using a metal U-lock to secure these items.

Be sure to lock up your vehicles, residential hall rooms, and offices when you leave. Remove any valuables from sight or take them with you when you leave. Never leave keys or means to access your vehicle within the vehicle.

Reporting criminal incidents to law enforcement is encouraged by calling 9-1-1 or through the GatorSafe app.

Criminal incidents can be reported to UF Campus Security Authorities (CSAs) who are designated, trained, and mandatory reporters under the Clery Act when victims chose not to report to law enforcement.

The University of Florida strongly believes that no person is responsible for harm inflicted by another person.

Information for support resources, services and programs at the University of Florida can be found at:

<https://clery.compliance.ufl.edu/resources/victim-resources/>

Timely Warning – Jacksonville
03/17/2024 – Update: Stolen Golf Cart
Location: Pavilion Loading Dock Area

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Timely Warning

Regarding the recent incident involving the golf cart reported missing from the Pavilion Loading Dock Area on March 16, 2024, we have determined that the cart was not stolen. It was instead intentionally relocated and placed inside another facility.

Our security team will continue their regular patrols in the area to ensure the safety and security of our campus.

Thank you for your attention to this matter.

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- Jacksonville Sheriffs office: 904-630-0500

Timely Warning – Jacksonville

03/16/2024 – Stolen Golf Cart

Location: Pavilion Loading Dock Area

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Timely Warning

On March 16, 2024, at 12:00AM, UF Health Jacksonville Security Officers responded to a report of theft involving a golf cart at the loading dock area of the Pavilion. A thorough search of the campus was conducted in an attempt to locate the missing golf cart, but unfortunately, it was not found.

The UF Health Jacksonville Security Department is actively investigating this incident to identify the individual responsible. In response to this theft, our Security Department has implemented increased patrols in the area where the golf cart was stolen.

To promote safety within the UF Health Jacksonville community, we recommend the following precautions to help prevent theft of golf carts:

- Always lock your golf cart when not in use and store it in a secure location.
- Consider installing a steering wheel lock or other anti-theft device to deter theft attempts.
- Park your golf cart in a well-lit area with high foot traffic.
- Keep valuable items out of sight when your golf cart is unattended.
- Avoid sharing information about the location of your golf cart.
- If you observe any suspicious activity, please contact security dispatch at 904-244-4211.

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Campus Safety Message – Gainesville
02/07/2024 – Additional Information on Suspicious Package Incident
Location: Peabody Hall

Dear Campus Community,

The University of Florida Police Department would like to provide additional information regarding the suspicious package that prompted the evacuation of Peabody Hall and the subsequent UF Alerts on Wednesday, Feb. 7, 2024.

UFPD received a call from a university staffer around 8 a.m. who reported an oddly taped cylindrical tube had been delivered by an unknown person to Peabody Hall, an administrative building. Out of an abundance of caution, personnel from Peabody Hall were evacuated by law enforcement.

An assessment by the Alachua County Sheriff's Office Bomb Squad determined the package did not contain any hazardous or explosive material. Once both agencies determined there was no threat to public safety, normal operations resumed at Peabody Hall around 10:15 a.m.

This incident did not cause any academic disruptions.

Please remember that safety is a shared responsibility at the University of Florida. Please do not hesitate to contact law enforcement if you see something suspicious or that seems out of place. If you have information that requires an urgent response, please call 352-392-1111 and ask to speak with an officer or dial 911. Additionally, you can submit an anonymous tip through our Silent Witness portal.

University of Florida Police Department

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Non-Emergency Contact Numbers:

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- UF Health Shands Hospital Contact Center: 352-265-0111 (UF Alert-Shands)
- UF Office of Victim Services: 352-392-5648 (Monday-Friday, 8-00am–500pm) or 352-392-1111 (after-hours)

Emergency Notification – Gainesville
02/07/2024 – Update: Suspicious Package
Location: Peabody Hall

Update: Suspicious Package - The Alachua County Sheriff's Office and UFPD have deemed the package not a threat. Law enforcement has cleared Peabody Hall. Normal operations may resume.

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Emergency Notification – Gainesville
02/07/2024 – Update: Suspicious Package
Location: Peabody Hall

Update: Suspicious Package - The joint investigation by the Alachua County Sheriff's Office and UFPD is continuing at Peabody Hall. Please continue to follow the instructions of law enforcement.

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Emergency Notification – Gainesville
02/07/2024 – Update: Suspicious Package
Location: Peabody Hall

Update: Suspicious Package - Investigation is still underway at Peabody Hall. No one injured during evacuation. Please continue to follow the instructions of law enforcement on scene.

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Emergency Notification – Gainesville
02/07/2024 – Update: Suspicious Package
Location: Peabody Hall

Update: Suspicious Package - A joint investigation is underway with the Alachua County Sheriff's Office and UFPD. Please continue to avoid the area until further notice.

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Emergency Notification – Gainesville
02/07/2024 – Update: Suspicious Package
Location: Peabody Hall

Update - Suspicious Package at Peabody Hall. Law Enforcement is on scene awaiting assistance from mutual aid resources. Please stay clear of the area.

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Emergency Notification – Gainesville
02/07/2024 – Suspicious Package
Location: Peabody Hall

Suspicious Package located at Peabody Hall (1500 Union Road). Please exit the building and stay clear of the area.

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Timely Warning – Jacksonville

01/22/2024 – Stolen Vehicle

Location: Lot M

This is an important message from the UF Alert Jacksonville system.

On January 19, 2024, between the hours of 7:00 am - 7:00 pm a vehicle was stolen from Lot M. The employee returned to his vehicle to discover his vehicle was missing and there was broken glass on the ground where his vehicle was parked.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Non-Emergency Contact Numbers:

- UF Health Jacksonville Hospital Security Dispatch: 904-244-4211 (UF Alert-Jacksonville)
- Jacksonville Sheriffs office: 904-630-0500

Campus Safety Message – Jacksonville

01/16/2024 – Update: Law Enforcement Presence

Location: South Garage

This is an important message from the UF Alert Jacksonville system.

Update

UF Alert Jacksonville – Campus Safety Message

Regarding the incident involving an unresponsive individual discovered in the South Garage today, January 16, 2024, we would like to inform you that the police presence in response to this matter has now left the premises.

There were no safety concerns for any of our employees resulting from this incident.

For immediate life-safety concerns dial x4-2222 or (904) 244-2222. This is an automated UF Alert Jacksonville system message. This email account is not actively monitored for replies.

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Campus Safety Message - Jacksonville

01/16/2024 – Update: Law Enforcement Presence

Location: South Garage

This is an important message from the UF Alert Jacksonville system.

UPDATE

UF Alert Jacksonville – Campus Safety Message

Today, January 16, 2024, at approximately 05:30 AM, there is a large law enforcement presence on our campus in the South Garage, on the second floor, on the south side of the garage. This increased presence is due to an unresponsive individual that was discovered by our security department at this location. The Jacksonville Sheriff’s Office is currently investigating this issue

This unresponsive person is not an employee of UF Health.

At this time, the parking garage is still open for employee parking. There are no expected safety concerns for any of our employees as a result of this incident.

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- Jacksonville Sheriffs office: 904-630-0500

Campus Safety Message – Jacksonville
01/16/2024 – Law Enforcement Presence
Location: South Garage

This is an important message from the UF Alert Jacksonville system.

UF Alert Jacksonville – Campus Safety Message

Today, January 16, 2024, at approximately 05:30 AM, there is a large law enforcement presence on our campus in the South Garage, on the second floor, on the south side of the garage. This increased presence is due to an unresponsive individual that was discovered by our security department at this location. The Jacksonville Sheriff’s Office is currently investigating this issue

At this time, the parking garage is still open for employee parking. There are no expected safety concerns for any of our employees as a result of this incident.

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Non-Emergency Contact Numbers:

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- Jacksonville Sheriffs office: 904-630-0500

Emergency Notification – Lake Nona
01/09/2024 – Update: Tornado Warning
Location: UFRAC

The earlier Tornado Warning for Lake Nona RAC has ended.

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Emergency Notification – Lake Nona

01/09/2024 – Tornado Warning

Location: UFRAC

Tornado Warning - Lake Nona RAC. Move to an interior area away from windows, doors, outside walls. Details <http://go.ufl.edu/lnwx>

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Emergency Notification – Lake Nona

01/09/2024 – Tornado Warning

Location: UFRAC

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Emergency Notification – Lake Nona

01/09/2024 – Tornado Warning

Location: UFRAC

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Emergency Notification – Lake Nona

01/09/2024 – Tornado Warning

Location: UFRAC

Tornado Warning - Lake Nona RAC. Move to an interior area away from windows, doors, outside walls.

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Emergency Notification – Gainesville

01/09/2024 – Update: Tornado Warning

Location: UF Campus

The earlier Tornado Warning for the UF campus has ended.

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- Learn more about the UF Office of Victim Services at <https://police.ufl.edu/about/divisions/office-of-victim-services/>

Non-Emergency Contact Numbers:

- UF Police Department: 352-392-1111 (UF Alert-Gainesville)
- UF Health Shands Hospital Contact Center: 352-265-0111 (UF Alert-Shands)

- UF Office of Victim Services: 352-392-5648 (Monday-Friday, 8-00am–500pm) or 352-392-1111 (after-hours)

Emergency Notification – Gainesville

01/09/2024 – Tornado Warning

Location: UF Campus

Tornado Warning for UF Campus. Move to an interior area, away from windows, doors, & outside walls.
Details:

<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Finws.ncep.noaa.gov%2Fa%2Fa.php%3Fi%3D92801270&data=05%7C02%7Cmelinesimeon%40UFL.EDU%7Cdb533c9eabbd4ed20af208dc114c115d%7C0d4da0f84a314d76ace60a62331e1b84%7C0%7C0%7C638404265628884482%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=m%2F0BEhLp8iKKIEQ6kxctqgoihnfDh77w%2BcAlkwWrd2s%3D&reserved=0>

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