2018 UF Alert Summary & After Action Report





Overview

The University of Florida (UF) strives to provide an effective emergency notification and timely warning system for students, faculty, staff and visitors. The system, branded as UF Alert, is consistently reviewed and measured for performance. When a significant emergency or dangerous situation is immediately occurring or threatening the health and safety of Campus, an *emergency notification* is issued. A *timely warning* is sent when the incident represents a serious or continuing, but not immediate, threat to students and/or employees. Messages are triggered by reports or confirmations of incidents within the University's Clery Act-defined geography. Generally, these boundaries include "reasonably contiguous" areas of Campus as well as public sidewalks, streets and opposite sidewalks along the Campus borders.

UF Alert services four geographic areas:

- System-wide The **UF Alert-Systemwide** service area provides notification to all locations regarding significant impacts to University operations or schedules.
- Gainesville The **UF Alert-Gainesville** service area includes the University campus as well as other Gainesville facilities such as East Campus.
- Shands The **UF Alert-Shands** service area comprises the UF Health Shands Hospital complex on and adjacent to the University.
- Lake Nona The **UF Alert-Lake Nona** service area covers the UF Lake Nona Research & Academic Center Facility near Orlando, Florida.
- Jacksonville The **UF Alert-Jacksonville** service area supports the UF Health Center in Jacksonville, Florida.

This document contains a summary of notification activity for the 2018 calendar year as well as results from two UF Alert tests. Additionally, *Attachment 1* includes full message contents from all 2018 UF Alerts.

Summary of Calendar Year 2018 UF Alert Messages

UF issued a total of forty-six (46) messages covering twenty-two (22) separate incidents during the year. Of those incidents, eighteen (18) involved UF Alert-Gainesville, three (3) for UF Alert-Shands and one (1) for UF Alert-Lake Nona. The overall total includes eight (8) Timely Warnings and three (3) test messages.

The table below lists the incidents and number of associated messages. Message content for each of the notifications is documented in *Attachment 1*.

Table 1: UF Alerts Issued During the	Calendar year 2018
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Incident	Number of Messages	Date Issued	UF Alert Recipient Group	
Shands Alert (MCI Plan Activation)	3	01/23/18	Shands	
Timely Warning - Armed Robbery (Garage #7)	1	01/26/18	Gainesville	
Timely Warning - Update: Report Fabricated (Garage #7)	1	01/26/18	Gainesville	
Stolen Vehicle – The Hub	2	01/28/18	Gainesville	

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Timely Warning - Sexual Battery (Area of 1700 West University Avenue)	1	03/02/18	Gainesville
Shots Fired – 1007 West University Ave	3	05/12/18	Gainesville
UF Alert Test	1	7/25/18	Gainesville
Armed Robbery – 311 SW 13th Street	4	08/01/18	Gainesville
Monitor HCA North Florida Regional Situation	3	08/29/18	Shands
Timely Warning - Sexual Battery (Near Fraternity Row)	1	09/11/18	Gainesville
Mass Casualty Incident Patients Arriving	2	09/13/18	Shands
Timely Warning - Armed Robbery (3581 SW Archer Rd)	1	09/15/18	Gainesville
Timely Warning - Armed Robbery (Parking lot of 117 NW 15th St)	1	09/16/18	Gainesville
Armed Person – SW 34th Street and Hull Road	4	09/17/18	Gainesville
UF Alert Test	1	10/24/18	Lake Nona
Timely Warning – Battery (Garage # 2)	1	10/29/18	Gainesville
Residential Burglary – University Heights 1100 SW 8th Avenue	4	10/31/18	Gainesville
Strong Arm Robbery – 818 W. University Ave	3	11/08/18	Gainesville
UF Alert Test	1	11/14/18	Gainesville
Armed Robbery – 1405 SW 13th St.	3	11/17/18	Gainesville
Timely Warning – Robbery (920 SW Depot Avenue)	1	11/30/18	Gainesville
Robbery – 1814 West University Ave	4	12/01/18	Gainesville

UF Alert Users Training

Users of the UF Alert system, who are authorized to send messages, are provided regular education and training opportunities. For University Relations, UF Department of Emergency Management (UFDEM) conducts training on a quarterly basis, requiring users to log in and initiate a test message from the InformaCast portal. University of Florida Police Communications Operators (PCOs) complete a monthly test administrated by the Police Communications Manager. PCOs must demonstrate proficiency on InformaCast as well as Blackboard Connect. All new operators are presented with an overview training, outlining the UF Alert program and specific details of sending a message. Following an actual UF Alert, the sending PCO is provided with a written quality assurance review of performance and message wording. The purpose of the regular testing and training is to address and improve the human component behind commencing an emergency notification. UF Health at Shands Hospital and Lake Nona

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Research and Academic Center are responsible for training authorized senders for UF Alert-Shands and UF Alert-Lake Nona respectively.

UF Alert Annual Test Results

In accordance with UF's Annual Security and Fire Safety Report, *Together for a Safe Campus*, as well as the *Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act*, a coordinated test is conducted each year. In 2018, two UF Alert drills were held. The announced tests occurred on July 25th and November 14th. Each activated all notification methods: text messaging, email, VoIP mass notification, social media, web and RSS. The test messages were sent via the integrated InformaCast portal. Specifically, these tests activated notifications directed to subscribers of "UF Alert-Gainesville." A UFPD PCO initiated the messages, including recording the audio portion.

SMS/Text Messaging

Text messaging is sent through an interface with the University's SMS vendor, Blackboard Connect. The majority of individuals who did not receive the messages have either opted out of receiving texts from Blackboard or have entered an invalid telephone number in the MyUFL emergency contact registry. Performance is in line with previous years, as depicted in Table 2. Results for the two drills are detailed below.



Table 2: Annual Test Performance Comparision of Text Message Device Deliveries

July Exercise

The text was initiated at 10:46AM and completed by 11:07AM. Delivery was attempted to 70,598 subscirbers. Ninety-three percent (94%), or 66,572 devices, were successfully reached by the message. A detailed breakdown of the delivery results is provided in Table 3 below.

Table 3: SMS/Text Message Detailed Deliver	y Rates for July 2018 Exercise
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	Number of Contacts	Percentage of Total
Text Email Sent	2,059	3%
Sent to Carrier	4,986	7%
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Delivery Confirmed	59,349	84%
Status Unavailable	133	0%
Text Not Sent	15	0%
Text Opted-Out	3,058	4%
Text pending Opt-In	395	1%
Invalid Text Phone	346	0%
International Text Not Enabled	242	0%
Text Deactivated	15	0%
	Total = 70,598	

November Exercise

The text was initiated at 10:27AM and completed by 10:42AM. Delivery was attempted to 70,442 subscribers. Ninety-three percent (94%), or 65,986 devices, were successfully reached by the message. A detailed breakdwon of the delivery results is provided in Table 4 below.

Table 4: SMS/Text Message Detailed Devlivery Rates for November 2018 Exercise

	Number of Contacts	Percentage of Total
Text Email Sent	1,762	3%
Sent to Carrier	2,481	4%
Delivery Confirmed	61,672	88%
Status Unavailable	71	0%
Text Not Sent	70	0%
Text Opted-Out	3,355	5%
Text pending Opt-In	438	1%
Invalid Text Phone	299	0%
International Text Not Enabled	259	0%
Text Deactivated	35	0%
	Total = 70,442	

Email

Table 5 compares email delivery execution against recent annual tests. As clearly depected, email performance was considerable below previous performance standards. UFIT worked during 2018 to address the concern and subsequent UF Alert activations have demonstrated a correction of the issue.

	Minute 1	Minute 2	Minute 3	Minute 4	Minute 5
July - 2018	6,399	7,382	7,304	7,804	7,730
Nov 2018	6,621	7,927	8,053	6,022	5,825
2017	67,544	77	1	2	1
2016	65,003	19	57	1	40



VoIP Mass Notification

A test audio and text message was sent to IP devices (telephones and speakers) maintained by the two campus telephone providers – Information and Communication Technology (ICT) and Housing & Residence Education. At the time of the test, UF maintained over 17,000 IP devices connected to the InformaCast system.

Performance improved from the July to November test for devices conntect to the ICT server. Activation failures were reduced from 1,200 devices down to only 37. The November results were in line with the 2017 exercise. Performance for Housing & Residence Education remained nearly identially between the two tests with an approximate 97% successful activation rate.

	Information and Housing & Residence Communication Technology Education			
Number of activation attempts	16,563	486		
Number of activation successes	15,363	472		
Number of activation failures	1,200	14		
Authentication errors	0	13		
Network errors	0	0		
Unknown errors	1,199	1		
Average time to activate a device	1.081 seconds	0.598 seconds		
Maximum time to activate a device	11.825 seconds	2.84 seconds		
Minimum time to activate a device	0.008 seconds	0.004 seconds		
Broadcast initiated (HH:MM:SS)	10:46:01	10:46:08		
Broadcast finished (HH:MM:SS)	10:52:10	10:47:24		

Table 6: Detailed Results of IP Device Performance During July 2018 Exercise

Table 7: Detailed Results of IP Device Performance During November 2018 Exercise

	Information and Communication Technology	Housing & Residence Education
Number of activation attempts	17,010	485
Number of activation successes	16,973	470
Number of activation failures	37	15
Authentication errors	0	13
Network errors	0	0
Unknown errors	37	2
Average time to activate a device	0.608 seconds	0.638 seconds
Maximum time to activate a device	11.884 seconds	15.016 seconds
Minimum time to activate a device	0.002 seconds	0.001 seconds
Broadcast initiated (HH:MM:SS)	10:27:08	10:27:12
Broadcast finished (HH:MM:SS)	10:32:38	10:28:37



	Information and Communication AHC-HealthNet Technology		Communication		Net		g & Resi ducatior		
	2017	2016	2015	2017 ¹	2016	2015	2017²	2016	2015
Total Number of Devices	16,134	9,883	9,458	N/A	6,077	6,162	331	477	465
Number of Successful Activations	16,110	9,859	9,358	N/A	4,604	4,449	325	0	445
Percentage of Successful Device Activations	99%	99%	99%	N/A	76%	72%	98%	0%	96%

Table 8: Annual Test Performance Comparison of IP Device Deliveries

(¹HealthNet devices were migrated to UFIT.)

(²Housing & Residence Education speakers did not broadcast audio during the test, misrepresenting successful activation figures.)

Social Media

Both tests succesfully posted to Twitter accounts for UF Alert (<u>@ufalert</u>) and the University of Florida (<u>@uf</u>). The UF Alert account currently has nearly 10,000 followers. Changes made by Facebook to their application programming interface (API), have created disruptions to the integration of the account into the UF Alert platform. The July test message did not post and a solution was found allowing a successful post in November. However, additional changes by Facebook since the test have again severed the connection. A messaged is pinned to the top of the account, advising followers that timely warning and emergency notifications will not longer appear as well as providing alternatives for reception, such as the GatorSafe app. Long-term solutions will continue to be sought.

GatorSafe App

Android and iOS users of the GatorSafe App, with push notification enabled, successfully received the test message on their devices. Individuals can adjust notification preferences in settings for the app. The default set-up is to for UF Alert messages to appear as notifications on the mobile device. The app can be downloaded without cost by anyone from either the Google Play or Apple App Stores.

Web

The message effectively posted on the UF homepage (<u>www.ufl.edu</u>) during the test. The University's homepage provides an easily available outlet for those internal or external to the institution to view UF Alerts. Additionally, the test appeared on the University's mobile web application (<u>m.ufl.edu</u>) as well as the University of Florida apps for iPhone and Android phones.

RSS

A RSS (Real Simple Syndication) feed was created when both test messages were initiated, as is the case with all UF Alerts. These feeds allow anyone with a third-party RSS reader, such as Microsoft Outlook, to receive UF Alert messages. RSS feeds are available for each service area (Systemwide, Gainesville, Lake Nona and Shands) and are listed on the UF Alert website at <u>ufalert.ufl.edu/methods/</u>.

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Areas for Improvement

The University efforts to improve the emergency notification process through a performance evaluation following each UF Alert activation. Enhancements, both technological and training, are continually occurring. Improvement items are tracked during regularly occurring UF Alert Working Group meetings. The Department of Emergency Management coordinates the Work Group, which normally meets on a monthly basis. From the 2018 fall exercise, one area was noted for improvement:

Issue – Some, but not all, Talk-A-Phone (blue light) towers equipment with outdoor speakers experienced audio difficulties. Instead of broadcasting the test message, the devices played a dial tone, followed by a fast busy signal and then disconnected.

Status – Issue has been resolved by UFIT and successful follow-up tests of the towers were completed.

UF Alert Program Goals and Successes

Several long-term goals are in place to drive enhancements and the future direction of the University's emergency notification program. These aspirations are primarily developed and carried out through the UF Alert Working Group. Below are the desired improvements over the next five-year period as well as recently completed goals:

- Integration of Housing & Residence Education InformaCast (begins 2020) During 2020, UFIT and Housing IT staff will begin coordination of a project to migrate IP devices registered in the Housing InformaCast server to the UFIT InformaCast server. Once completed, the Housing server will be removed from the UF Alert infrastructure.
- IP device replacement plan (on-going) With the allocation of UF Alert-specific funding, a programmatic maintenance/replacement plan is being implemented with UFIT to proactively address UF Alert VoIP telephones and end of vendor support status. The process involves replacement of IP telephones in academic classrooms, class laboratories and other locations updated devices.
- Integration of UF Alert-Jacksonville (completed) The emergency notification system for the UF Health Science Center in Jacksonville previously was not incorporated into the UF Alert program. During 2019, UF Alert-Jacksonville successfully launched. All UF employees can now subscribe to the locations through their alert preferences in the UF directory.
- Facebook Integration (on-going) With the removal of a Twitter feature allowing automatic Facebook posting, along with a the previous removal of Facebook posting by InformaCast, no viable method is available for automated posting to that social media platform by UF Alert. Staff will continue to research options as technology evolves.



Attachment 1 – UF Alert Messages Sent During the Calendar Year 2018

(Message Content from UF Alert Emails)

UF Alert-Shands Tuesday, January 23rd, 2018, 8:37AM

Mass casualty incident, patients arriving at Shands. Respond as directed for your department. Command center open.

Tuesday, January 23rd, 2018, 9:08AM

The Mass Causality event is over the Command Center remains open

Tuesday, January 23rd, 2018, 11:00AM

The Command Center is now closed.

UF Alert-Gainesville Friday, January 26th, 2018, 10:41AM

The UFPD is currently investigating an attempted strong armed robbery that took place Thursday evening at approximately 7:00pm outside of the Stephen C. O'Connell Center (SCOC) and Garage #7. According to the victim, he left his parents within the SCOC, retrieved an item from his parents' vehicle, and was returning to the SCOC s when he was approached by the suspect. The suspect grabbed the victim's hand and stated "give me your keys". As the victim stepped back, the suspect then let go of his arm and stated "I don't want any trouble" and ran away. The victim then reported the incident to his parents and UFPD. A search of the area was conducted but the suspect was not located and believed to have fled off campus.

The suspect is described as a white male, approximately 5'08"-5'10", 20-30 years old, wearing a North Face black jacket and blue jeans.

Anyone with information about the incident or who may know the suspects identity is asked to call the University of Florida Police Department at 352-392-1111. Those who wish to remain anonymous can call Crime Stoppers at 352-372-STOP (7867) or through the UFPD Silent Witness program located at: http://www.police.ufl.edu/wp-content/asp/secure_ufpd/silent_witness.aspx.

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

Report criminal incident and suspicious activities/individuals immediately to law enforcement by calling 9-1-1.

Avoid walking alone if at all possible.



Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Stay in well-lighted areas, away from alleys, bushes, and entryways.

If a driver stops to ask directions, avoid getting close to the individual or vehicle.

If a vehicle appears to be following you, turn and walk in the opposite direction. You should go to a location where other people are and get assistance.

Always try to let someone know where you are going and when you expect to return.

Friday, January 26th, 2018, 5:53PM

Timely Warning Update: The following information is an update regarding the timely warning previously sent out today, January 26, 2018, involving a reported strong armed robbery at the Stephen C. O'Connell Center. UFPD Investigators have determined that the victim fabricated his story and no such incident occurred.

UF Alert-Gainesville

Sunday, January 28th, 2018, 5:15PM

3 unknown suspects dressed in black, fled from stolen vehicle, ran towards the Hub. Gainesville and University Police on scene.

Sunday, January 28th, 2018, 5:34PM

Suspect(s) not located. Police have cleared scene. No need to avoid area or secure in place. Call 352-392-1111 or 911 with any info.

UF Alert-Gainesville Friday, March 2nd, 2018, 1:49PM

The following information was reported to the Gainesville Police Department (GPD) and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

The GPD is currently investigating a sexual battery that took place early Thursday morning after the victim, a UF student, left the midtown area of 1700 West University Avenue. According to information provided by the GPD, the victim had been drinking with her friends at a midtown area bar. Sometime after 2:00am, she left her friends and the establishment and attempted to arrange for an Uber ride home. It was at that time she met an individual, believed he may have been her Uber driver, and left with him. After she was driven out of Gainesville and taken towards the city of Alachua, the victim demanded to be let out of the vehicle and was subsequently left on the side of the roadway (US 441). A short while later, another vehicle approached the victim, picked her up, and she was sexually battered.

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After being sexually battered, she was once again released on the side of the roadway where she was later located and law enforcement was notified.

The only suspect description provided to the GPD is that of a black male, early 30's, and he was driving a dark colored Sports Utility Vehicle (SUV).

Anyone with information about the incident or who may know the suspects identity is asked to call the Gainesville Police Department at 352-955-1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352-372-STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

Report criminal incident and suspicious activities/individuals immediately to law enforcement by calling 9-1-1.

If you are using a ride service such as Uber or Lyft, ensure you verify who your driver is before getting into the vehicle.

If at all possible, walk and/or stay with known acquaintances until you arrive safely home.

Avoid walking alone if at all possible.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Stay in well-lighted areas, away from alleys, bushes, and entryways.

If a driver stops to ask directions, avoid getting close to the individual or vehicle

If a vehicle appears to be following you, turn and walk in the opposite direction. You should go to a location where other people are and get assistance.

Always try to let someone know where you are going and when you expect to return.

UF Alert-Gainesville

Saturday, May 12th, 2018, 3:31AM

Shots Fired off campus at 1007 West University Ave. Avoid area or secure in place if nearby. Details to follow.

Saturday, May 12th, 2018, 3:42AM

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 Emergency Management

 Division of Public Safety

 UNIVERSITY of FLORIDA

Suspect is a black male, last seen wearing a white tank top, possibly went behind Kava Lounge towards Alligator Alley.

Saturday, May 12th, 2018, 4:54AM

Suspect not located. Police have cleared scene. No need to avoid area or secure in place. Call 352-955-1818 or 911 with any info.

UF Alert-Gainesville

Wednesday, July 25, 2018, 10:46AM

This is a test of the Gainesville UF Alert notification system. No action is required. Learn more about the UF Alert system at http://ufalert.ufl.edu/.

UF Alert-Gainesville

Wednesday, August 1, 2018, 5:50PM

Armed Robbery at 311 SW 13th Street off campus. Avoid area or secure in place if nearby. Details to follow.

Wednesday, August 1, 2018, 5:55PM

Robbery update suspect is a black male, last seen wearing black shirt, black hat, white bandana around face. Weapon implied only.

Wednesday, August 1, 2018, 5:57PM

Suspect last seen headed towards SW 3rd Ave on a white bicycle. Has a dark colored tote on him.

Wednesday, August 1, 2018, 7:16PM

Suspect not located. Police have cleared scene. No need to avoid area or secure in place. Call GPD at 352-393-7500 or 911 with any info.

UF Alert-Shands Wednesday, August 29, 2018, 8:49AM

Command Center is going to be open to Monitor HCA North Florida Regional Situation.

Wednesday, August 29, 2018, 9:11AM

Command Center open to monitor power outage at NFRMC for any assistance needed

Wednesday, August 29, 2018, 9:52AM NFRMC issue resolved Command Center is closing

UF Alert-Gainesville

Tuesday, September 11, 2018, 2:23PM

The University of Florida Police Department (UFPD) is currently investigating a sexual battery that was reported late yesterday afternoon. Due to the nature of the incident, the UFPD is providing this Timely Warning.

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The 24-year old victim who is a non-University of Florida affiliate, reported that she had been at various locations throughout the mid-town area across from the University of Florida with friends the evening of Saturday, September 8, 2018. According to the victim, approximately 9:30pm, she left the Mid-town area and began to walk on to the University of Florida campus. She indicated that she only remembers being in an area near or around the Fraternity Row, where the incident occurred.

The suspect is described as white male, 20 to 25 years of age, approximately 5' 7" to 5' 8" in height with dark hair, average build, and a little facial hair. The UFPD will be increasing patrols and are working active leads toward identifying and apprehending the suspect.

Anyone with information about the incident or who may know the man's identity is asked to call the University of Florida Police Department at 352.392-1111 or use the UFPD Silent Witness link at: https://police.ufl.edu/contact/silent-witness/. Those who wish to remain anonymous can also call Crime Stoppers at 352.372.STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Do not allow anyone to follow you in your residence as you enter.

Stay in well-lighted areas, away from alleys, bushes, or entryways.

Always try to let someone know where you are going and when you expect to return. If possible, walk with others to your destination.

If you believe you are being followed, try to find the nearest populated location to get assistance and call 9-1-1.

UF Alert-Shands Thursday, September 13, 2018, 4:26PM Mass casualty incident, patients arriving at Shands. Respond as directed for your department. Command Center is open

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Thursday, September 13, 2018, 5:44PM

Hospital emergency activation has ended/is over. Resume normal operations. Command center is closed.

UF Alert-Gainesville Saturday, September 15, 2018, 7:16AM

The following information was reported to the Gainesville Police Department (GPD) and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

An armed robbery at Domino's Pizza, 3581 SW Archer Rd, was reported to Gainesville Police on Saturday, September 15th, 2018 at 6:06 AM.

The suspect was armed with a handgun and stole an undisclosed amount of money. The suspect was described as an unknown race, male, 6'0", average build, wearing all black, hoodie, white and black shoes. Suspect last seen running south toward Kohl's on SW 34th St. Gainesville Police were unable to locate the suspect and have cleared the area.

Anyone with information about the incident or who may know the suspects identity is asked to call the Gainesville Police Department at 352-955-1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352-372-STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

Report criminal incident and suspicious activities/individuals immediately to law enforcement by calling 9-1-1.

If you are using a ride service such as Uber or Lyft, ensure you verify who your driver is before getting into the vehicle.

If at all possible, walk and/or stay with known acquaintances until you arrive safely home.

Avoid walking alone if at all possible.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Stay in well-lighted areas, away from alleys, bushes, and entryways.

If a driver stops to ask directions, avoid getting close to the individual or vehicle

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If a vehicle appears to be following you, turn and walk in the opposite direction. You should go to a location where other people are and get assistance.

Always try to let someone know where you are going and when you expect to return.

For immediate life-safety concerns dial 9-1-1. This is an automated UF Alert system message. This email account is not actively monitored for replies.

- UF students, faculty and staff can update their contact information or subscription preferences at http://ufl.to/editufalert.

- UF Health staff can update their contact information and subscription preferences at http://ufl.to/editufalertshands.

- Learn more about UF Alert, including FAQs at http://ufalert.ufl.edu/.

- Download the GatorSafe app on your mobile device at http://ufl.to/gatorsafe.

Non-Emergency Contact Numbers:

- UF Police Department: 352-392-1111 (UF Alert-Gainesville)

- UF Health Shands Hospital Contact Center: 352-265-0111 (UF Alert-Shands)

UF Alert-Gainesville

Sunday, September 16, 2018 10:39AM

The following information was reported to the Gainesville Police Department (GPD) and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

An armed robbery was reported to the Gainesville Police Department in the parking lot of 117 NW 15th St. on Sunday, September 16, 2018 at approximately 7:51 AM.

The victim was outside in a parking lot when he was approached by two suspects who presented a handgun and demanded his money/property. The victim and suspects got into a struggle for control of the handgun and a shot was fired. No one was struck by the bullet, but the victim sustained injuries as a result of the struggle with the suspects. After the shot was fired, the suspects fled to a vehicle described as a 2006-8 BMW or Mercedes and were last seen driving north on NW 14th St. from NW 1st Ave.

The suspects are described as two black males with one being tall and heavy set and the other being short and heavy set. The handgun used in the robbery was described as silver in color.

Anyone with information about the incident or who may know the suspects identity is asked to call the Gainesville Police Department at 352-955-1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352-372-STOP (7867).



The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Do not allow anyone to follow you in your residence as you enter.

Stay in well-lighted areas, away from alleys, bushes, or entryways.

If possible, walk with others to your destination.

If you observe any suspicious person or activity, immediately contact law enforcement by calling 9.1.1.

For questions regarding information contained in this release, please contact Lieutenant Jeff Moran at (352) 273-3301. If after hours, please call (352) 392-1111 (# UFPD (#8373) and ask to speak to a Patrol Supervisor. I can also be reached via e-mail at: jdmoran@ufl.edu or see the UFPD webpage at http://www.police.ufl.edu.

UF Alert-Gainesville Monday, September 17, 2018, 1:02AM

Armed Person off campus at South West 34th Street and Hull Road. Avoid area or secure in place if nearby. Details to follow.

Monday, September 17, 2018, 1:08AM

Suspect is a black male, blue jean shorts, blue bandanna, no shirt, late 20's, riding a mountain bike, armed with a hand gun.

Monday, September 17, 2018, 1:11AM

Suspect last seen heading away from campus on South West 34th Street.

Monday, September 17, 2018, 1:14AM

Suspect not located. Police have cleared scene. No need to avoid area or secure in place. Call 352-955-1818 or 911 with any info.

UF Alert-Lake Nona Wednesday, October 24, 2018, 10:47AM

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UF Alert-Gainesville

Monday, October 29, 2018, 12:48AM

The University of Florida Police Department (UFPD) is investigating a battery incident that was reported to have occurred in the University of Florida's Garage # 2. On Sunday, October 28th, 2018 at approximately 9:14pm. According to the victim, she was in the stairwell of the 2nd floor of the garage walking to her vehicle when the suspect came from behind, grabbed her wrist and pulled her backward. The victim said she struck the suspect twice in the face after which he ran down the stairwell and left the area on foot. At no time did the suspect brandish or indicate he had a weapon during this incident.

The suspect in this incident was a male of unknown race with blue eyes, tall, medium build, wearing all black including a black ski mask and black gloves.

Anyone with information about the incident or who may know the suspects' identity is asked to call the University of Florida Police Department at 352.392.1111. Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867) or use the UFPD Silent Witness program at http://www.police.ufl.edu/wp-content/asp/secure_ufpd/silent_witness.aspx.

The UFPD recognizes that violence of this nature is not the fault of the victim. The UFPD would however like to remind everyone of these safety considerations:

Report suspicious activities or individuals immediately using 9.1.1

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone if at all possible.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville Wednesday, October 31, 2018, 8:29PM

Attempted residential burglary off campus at University Heights 1100 SW 8th Avenue. Avoid area. Further details to follow.

Wednesday, October 31, 2018, 8:32PM

White or Hispanic male with short brown curly hair last seen wearing a Spiderman costume. Left University Heights, last seen headed towards campus on foot.

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Wednesday, October 31, 2018, 8:41PM

Suspect last seen running on foot. Please contact Gainesville Police Department with any information. 352-955-1818

Wednesday, October 31, 2018, 8:45PM

Suspect not located. Gainesville Police still investigating. No need to avoid area. Call 352-955-1818 with any information.

UF Alert-Gainesville

Thursday, November 8, 2018, 6:30PM

Robbery at off campus location 818 W. University Ave. Avoid area or secure in place if nearby. Details to follow.

Thursday, November 8, 2018, 6:38PM

Black male, 6 foot, 40's, unknown color tank top, light blue or teal shoes, ran west bound from Flashbacks towards Checkers.

Thursday, November 8, 2018, 6:46PM

Suspect not located. Police have cleared scene. No need to avoid area or secure in place. Call 955-1818 or 911 with any info.

UF Alert-Gainesville

Wednesday, November 14, 2018, 10:27AM

This is a test of the Gainesville UF Alert notification system. Learn more about the UF Alert system at http://ufalert.ufl.edu/. No action is required.

UF Alert-Gainesville

Saturday, November 17, 2018, 8:21PM

Armed Robbery off campus at Arby's 1405 SW 13th St. Avoid area or secure in place if nearby. Details to follow.

Saturday, November 17, 2018, 8:25PM

Hispanic male, 35 to 40 years old, gray sweater, cargo pants, armed with a knife, left on foot towards Arbor Apartments

Saturday, November 17, 2018, 8:46PM

Suspect not located. Police have cleared scene. No need to avoid area or secure in place. Call 352-955-1818 or 911 with any info.

UF Alert-Gainesville Friday, November 30, 2018, 10:11AM

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The following information was reported to the Gainesville Police Department (GPD) and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

A robbery was reported to the Gainesville Police Department that occurred at 920 S.W. Depot Avenue (Wood River Apartments) on Friday, November 30th, 2018 at approximately 12:45 AM.

The victim said someone knocked on the door and when she opened it slightly, a black male attempted to force the door open while armed with a silver and black handgun. The victim resisted and began screaming for help. Neighbors came out to see what was happening and the suspects ran to and fled in a Dodge Charger style vehicle, possibly gray in color with tint on the windows.

The suspects are described as two black males, with one wearing a camo jacket and jeans, the other was wearing a red shirt, jeans and a dark jacket.

Anyone with information about the incident or who may know the suspects' identity is asked to call the Gainesville Police Department at 352-955-1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352-372-STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you or someone you know is a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings.

Check to see who is at your door before opening it. If it is law enforcement, you can request to see a badge and/or department identification prior to opening the door.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Do not allow anyone to follow you in your residence as you enter.

If you observe any suspicious person or activity, immediately contact law enforcement by calling 9-1-1.

You can receive free, confidential services, with or without filing a police report, from the Office of Victim Services, available 24/7 at 352-392-1111.

UF Alert-Gainesville Saturday, December 1, 2018, 2:12AM

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Robbery off campus at 1814 West University Ave, Delta Upsilon house. Avoid area or secure in place if nearby. Details to follow.

Saturday, December 1, 2018, 2:19AM

Three suspects; first is a white male medium build in blue jacket, blue jeans. Second is Hispanic male small build in red shirt.

Saturday, December 1, 2018, 2:21AM

Third suspect is a white male heavy build grey shirt, had long hair up in a bun.

Saturday, December 1, 2018, 2:27AM

Suspects ripped a shirt and chain off an individual. No direction of travel. Contact GPD at 955-1818 with any information.

Saturday, December 1, 2018, 2:49AM

Suspects not located. Police have cleared scene. No need to avoid area or secure in place. Call GPD at 955-1818 with any info.

