

UF Alert Summary & After Action Report

2016

UF Department of Emergency Management

<u>Overview</u>

The University of Florida (UF) strives to provide an effective emergency notification and timely warning system for students, faculty, staff and visitors. The system, branded as UF Alert, is consistently reviewed and measured for performance. When a significant emergency or dangerous situation is immediately occurring or threatening the health and safety of Campus, an *emergency notification* is issued. A *timely warning* is sent when the incident represents a serious or continuing, but not immediate, threat to students and or employees. Messages are triggered by reports or confirmations of incidents within the University's Clery Act defined geography. Generally, these boundaries include "reasonably contiguous" areas of Campus as well as public sidewalks, streets and opposite sidewalks along the Campus borders.

UF Alert services four specific areas:

- System-wide The *UF Alert-Systemwide* service area provides notification to all locations regarding significant impacts to University operations or schedules.
- Gainesville The **UF Alert-Gainesville** service area includes the University campus as well as other Gainesville facilities such as East Campus.
- Shands The *UF Alert-Shands* service area comprises the UF Health Shands Hospital complex on and adjacent to the University.
- Lake Nona The **UF Alert-Lake Nona** service area covers the UF Lake Nona Research & Academic Center Facility near Orlando, Florida.

This document contains a summary of notification activity for the 2016 calendar year as well as results from the annual UF Alert test. Additionally, *Attachment 1* includes full message contents from all 2016 UF Alerts.

Summary of Calendar Year 2016 UF Alert Messages

UF issued a total of sixty (60) messaging covering thirty-two (32) separate incidents during the year. This number includes four (4) tests and twelve (12) timely warnings. Of the incidents, twenty-one (21) of the alerts were sent to UF Alert-Gainesville, six (6) to UF Alert-Shands, three (3) to UF Alert-Lake Nona and two (2) to UF Alert-Systemwide. The table below lists the incidents and number of associated messages. Message language for each of the notifications is documented in *Attachment 1*.

Incident	Number of Messages	Date Issued	UF Alert Recipient Group	
Armed Robbery – West University Avenue	2	01/31	Gainesville	
Timely Warning – Garage 8 (Exposure of Sexual Organs)	1	02/04	Gainesville	
Robbery – SW Archer Road	5	02/07	Gainesville	

Table 1: UF Alerts Issued During Calendar Year 2016



Timely Warning – Garage 6 (Exposure of Sexual Organs)	1	02/11	Gainesville
Timely Warning – Reitz Union (Battery)	1	04/05	Gainesville
Shands Alert – Test	1	05/25	Shands
Timely Warning – West University Avenue (Attempted Abduction)	1	06/09	Gainesville
Timely Warning – Newell Drive/Inner Road (Exposure of Sexual Organs)	1	06/14	Gainesville
Timely Warning – Little Hall (Exposure of Sexual Organs)	1	06/23	Gainesville
Timely Warning – Fraternity Row (Suspicious Van)	2	06/27	Gainesville
Timely Warning – West University Avenue (Sexual Battery)	1	07/21	Gainesville
Timely Warning (Follow-up to 07/21)	1	07/22	Gainesville
Armed Robbery – Shands Hospital	10	07/26	Gainesville
Shands Alert – Mass Casualty	2	08/01	Shands
Shands Alert – IT Outage	5	08/10	Shands
Hermine Closure	2	09/01	Systemwide
Hermine Opening	1	09/02	Gainesville
Timely Warning – NW 22 nd Street (Sexual Battery)	1	09/03	Gainesville
Timely Warning – Unknown Location (Sexual Battery)	1	09/12	Gainesville
Shands Alert – IT Outage	2	09/14	Shands
UF Alert Test	1	09/30	Lake Nona
UF Alert Test	1	10/05	Lake Nona
Matthew Closure	2	10/05	Systemwide



Incidents = 32	Messages = 60		
Shands Alert – IT Outage	2	11/26	Shands
UF Alert Test	1	11/17	Gainesville
Timely Warning – SW 8 th Avenue (Sexual Battery)	1	10/30	Gainesville
Armed Robbery – SW 4 th Avenue	3	10/22	Gainesville
Shands Alert – Hurricane Matthew	1	10/06	Shands
Matthew Closure	2	10/06	Gainesville
Matthew Shelter Opening	1	10/06	Gainesville
Matthew Closure	2	10/06	Gainesville
Matthew Closure (Lake Nona)	1	10/05	Lake Nona

UF Alert Users Training

Users of the UF Alert system, who are authorized to send messages, are provided regular education and training opportunities. For University Relations, UF Department of Emergency Management (UFDEM) conducts training on a quarterly basis, requiring users to log-in and initiate a test message from the InformaCast portal. University of Florida Police Police Communications Operators (PCOs) complete a monthly test administrated by the Police Communications Manager. PCOs must demonstrate proficiency on InformaCast as well as Blackboard Connect. All new operators are presented with an overview training, outlining the UF Alert program and specific details of sending a message. Following an actual UF Alert, the sending PCO is provided with a written quality assurance review of performance and message wording. The purpose of the regular testing and training is to address and improve the human component behind commencing an emergency notification. UF Health at Shands Hospital and Lake Nona Research and Academic Center are responsible for training authorized senders for UF Alert-Shands and UF Alert-Lake Nona, respectively.



UF Alert Annual Test Results

In accordance with UF's Annual Security and Fire Safety Report, *Together for a Safe Campus*, as well as the *Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act*, a coordinated test of the UF Alert system was conducted during the fall semester. The announced test occurred on November 17th and activated each notification method – text messaging, email, VoIP mass notification, social media, web and RSS. The test message was sent via the integrated InformaCast portal. Specifically, this test activated messages directed to subscribers of "UF Alert-Gainesville." A UFPD PCO initiated the message, including recording the audio portion.



SMS/Text Messaging

Text messaging is sent through an interface with the University's vendor, Blackboard Connect. The system attempted to deliver to 64,466 contacts. The text was initiated at 11:48AM and completed by 12:08PM. Ninety-three percent (93%), or 59,824 devices, were successfully reached by the message. The majority of the seven (7%) of the individuals who did not receive the message have either opted out of receiving texts from Blackboard or have entered an invalid telephone number in the MyUFL emergency contact registry. This performance is in line with previous year, as depicted in Table 2. A detailed report of the delivery results is provided in Table 3 below.

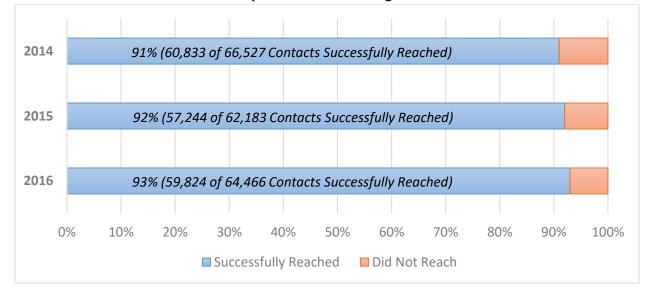


Table 2: Annual Test Performance Comparison of Text Message Device Deliveries



Table 3: SMS/Text Message Detailed Delivery Rates

	Number of Contacts	Percentage of Total
Text Email Sent	2,210	3%
Sent to Carrier	3,076	5%
Delivery Confirmed	54,538	85%
Text Opted-Out	3,531	5%
Text pending Opt-In	47	0%
Invalid Text Phone	877	1%
International Text Not Enabled	187	0%
	Total = 64,466	

Email

For the second straight year, performance demonstrated an ability to rapidly send emails. Over ninetynine percent (99%), or 65,003 of 65,124, of the emails were delivered by the end of the first minute. Table 4 compares email delivery execution against recent annual tests.

Table 4: Annual Test Performance Comparison of Email Deliveries During Initial Five Minutes

	Minute 1	Minute 2	Minute 3	Minute 4	Minute 5
2016	65,003	19	57	1	40
2015	63,756	109	4	0	3
2014	21,673	29,186	10,227	14	1



VoIP Mass Notification

A test audio and text message was sent to IP devices (telephones and speakers) maintained by all three campus providers: Information and Communication Technology (ICT), Academic Health Center (AHC)-HealthNet and Housing & Residence Education. At the time of the test, UF maintained over 16,000 IP devices connected to the InformaCast system.



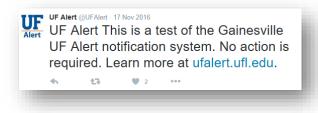
Table 5: Detailed Results of IP Device Performance

	Network Services- Telecommunications	AHC-HealthNet	Housing & Residence Education
Number of activation attempts	9,883	6,077	
Number of activation successes	9,859	4,604	
Number of activation failures	24	1,473	
Authentication errors	0	30	
Network errors	0	413	Sustam did not
Unknown errors	24	1,030	System did not activate during test
Average time to activate a device	0.759 seconds	1.95 seconds	uctivate auring test
Maximum time to activate a device	10.54 seconds	20.133 seconds	
Minimum time to activate a device	0.003 seconds	0.004 seconds	
Broadcast initiated (HHMMSS)	11:45:30	11:48:04	
Broadcast finished (HHMMSS)	11:49:45	11:53:42	

Table 6: Annual Test Performance Comparison of IP Device Deliveries

	Network Services- Telecommunications		AH	AHC-HealthNet			Housing & Residence Education		
	2016	2015	2014	2016	2015	2014	2016	2015	2014
Total Number of Devices	9,883	9,458	8,954	6,077	6,162	6,086	477	465	415
Number of Successful Activations	9,859	9,358	8,848	4,604	4,449	4,284	0	445	407
Percentage of Successful Device Activations	99%	99%	99%	76%	72%	70%	0%	96%	98%

Social Media



The test message successfully posted to the UF Alert Facebook account

(www.facebook.com/ufalert) as well as Twitter accounts for UF Alert (@ufalert) and the University of Florida (@uf). UF Alert currently has 7,194 followers on Twitter and 4,307 likes on Facebook.

GatorSafe App

Those with Android version of the GatorSafe App received a push notification of the test message. However, the push notification certificate had not been renewed with Apple preventing the message from reaching those with iOS devices. The issue was immediately corrected with the assistance of the vendor, AppArmor, and a process put in place by UFIT to prevent future certificate lapses.



Web

The message effectively posted on the UF homepage (<u>www.ufl.edu</u>) during the test. The University's homepage provides an easily available outlet for those internal or external to the institution to view UF Alerts. Additionally, the test appeared on the University's mobile web application (<u>m.ufl.edu</u>) as well as the native University of Florida apps for iPhone and Android phones.

RSS

An RSS (Real Simple Syndication) feed was created when the test message was initiated, as is the case with all UF Alerts. These feeds allow anyone with a third-party RSS reader, such as Microsoft Outlook or most web browsers, to receive UF Alert messages.

Areas for Improvement

The University efforts to improve the emergency notification process and evaluation performance following each UF Alert activation. Enhancement, both technical and training, are continually occurring. From the 2016 exercise, two areas were noted for improvement:

Issue – iOS versions of the GatorSafe App did not receive a push notification of the test message due to expiration of the Apple certificate.

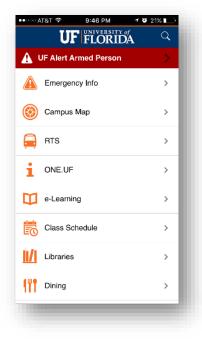
Status – The certificate has been renewed and is working properly. AppArmor and UFIT have established a process to renew the certificate on June 1^{st} of each year.

Issue – Successful InformaCast delivery rates to IP devices for AHC-HealthNet are below desired performance levels

Status – AHC-HealthNet is working with Singlewire to improve performance. Actual device activation results are believed to be higher than performance reporting logs from InformaCast due to a technical issue.

Issue – Housing and Residence Education IP devices did not activate during the test.

Status – Housing and Residence Education upgraded to latest version of InformaCast and reconfigured distribution groups, resulting in successful deliveries of UF Alert messages since the November test.





UF Alert Program Goals and Successes

Several long-terms goals are in place to drive enhancements and the future direction of the University's emergency notification program. These aspirations are primarily developed and carried out through the UF Alert Working Group. The Department of Emergency Management coordinates the group, which normally meets on a monthly basis. Below are the desired improvements over the next five-year period as well as recently completed goals:

- Inclusion of Shands employees (completed) UF Alert-Shands launched in 2016, serving the UF Health at Shands Hospital area. Identity and Access Management changes were completed, allowing Shands employees to receive any desired UF Alert location notifications and UF students and employees are able to participate in UF Alert-Shands.
- **Continued formalization of UF Alert-Lake Nona** (completed) In 2016, Lake Nona completed a second annual test of their emergency notification system and issued notifications for Hurricane Matthew. The program is considered operational.
- Evaluation of WEBS Talk-A-Phone (completed) In 2015 and 2016, UF installed six Talk-A-Phone (blue light) towers with Wide-Area Emergency Broadcast System (WEBS) which feature speakers for outdoor notifications. The units have met performance expectations and future installation locations are being determined.
- **Development of IP device maintenance plan** (on-going) With the allocation of UF Alert-specific funding during FY 2016/2017, a programmatic maintenance plan is being implemented with UFIT to proactively address UF Alert VoIP telephones and speakers installed in academic classrooms, class laboratories and other student-focused areas.
- Integration of UF Alert-Jacksonville (on-going) The emergency notification system for the UF Health Science Center in Jacksonville is not incorporated into the UF Alert program. Ideally the systems would share the same Identity and Access Management process for subscribing as well as branding and notification methods.
- **Review of SMS/Text Messaging** (on-going) In calendar 2017, an evaluation and potential procurement of SMS/text messaging vendors will be conducted. The review will consider speed of delivery, costs, usability, customer server and integration with other UF Alert components.



Attachment 1 – UF Alert Messages Sent During the Calendar Year 2016

(Message Content from UF Alert Emails)

UF Alert-Gainesville Sunday, January 31, 2016, 11:50PM

Armed Robbery at off campus location 1000 West University Ave. Avoid area or secure in place if nearby. Details to follow.

Sunday, January 31, 11:52PM

Suspect(s) in custody. Police have cleared scene. No need to avoid area or secure in place. Call 352-392-1111 or 911 with any info.

UF Alert-Gainesville

Thursday, February 4, 2016, 12:11PM

The University of Florida Police Department (UFPD) is currently investigating three occurrences of exposure of sexual organs that took place on Wednesday, January 6, 2016 after 1:30pm, Thursday, January 14, 2016 after 12:00pm, and the most recent incident, Wednesday, February 3, 2016 after 11:30am. The incidents all took place in the area of the southwest stairwell of Garage 8 located near Norman Hall. According to the victims in these incidents, the suspect was observed exposing himself and, encountering the victim, he immediately left the area on foot. There has been no contact or threatening behavior between the suspect(s) and the victims in any these incidents.

The suspect in each of these incidents has been described as a black male, in his mid-20's to mid-30's, with average height and weight, and dark skinned. The suspect in the incident yesterday was described as a black male, in his early 20's, 5'10 in height, with short hair. The individual was last seen wearing a grey tank top, grey shorts, dark high top shoes, and chain necklace.

The UFPD is also working closely with the Gainesville Police Department (GPD) who are investigating six similar incidents of an individual who has exposed himself at different locations from December of 2015 through the most recent incident occurring on January 20th. It was indicated that the suspect in these cases also closely matches the description of the suspect(s) involved in the UFPD incidents. These incidents have all occurred north of campus extending from the 1300 block of NW 3rd Ave. to the 1100 block of NW 23rd Ave. (Use the hyperlink for more details with map of detailed locations). http://www.police.ufl.edu/wp-content/uploads/2011/07/16-03-Timely-Warning-Exposure-of-Sexual-Organs.pdf

Anyone with information about any of these incidents or who may know the man's identity is asked to call the GPD at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES) or UFPD at 352.392.111. Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD recognizes that violence of this nature is not the fault of the victim and is highly unusual. Consequently, the UFPD would like to remind everyone of these basic safety considerations:

Report suspicious activities or individuals by immediately dialing 911.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone. On campus, use the Student Nighttime Auxiliary Patrol (SNAP), a safe campus escort service by calling 352.392.7627 (SNAP).

Stay in well-lighted areas, away from alleys, bushes, and entryways.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville

Sunday, February 7, 2016, 2:12PM

Robbery at 3020 SW Archer Rd avoid area or secure in place if nearby. Details to follow.

Sunday, February 7, 2016, 2:14PM

Robbery at 3020 SW Archer Rd suspect described as black male 20 to 30 years old. Approx 5 foot 6 to 5 foot 7 inches tall.

Sunday, February 7, 2016, 2:17PM

Part 2 of 3 Suspect last seen wearing blue track suit, white jacket, white shoes, short hair, and no facial hair. No weapon seen.

Sunday, February 7, 2016, 2:19PM

Part 3 of 3 suspect last seen east bound toward Surge area of UF campus. GPD and UFPD on scene now.

Sunday, February 7, 2016, 3:09PM

Suspect not located. Police have cleared scene. No need to avoid area or secure in place. Call 352-392-1111 or 911 with any info.

UF Alert-Gainesville

Thursday, February 11, 2016, 2:26PM

The University of Florida Police Department (UFPD) is continuing to investigate the three previous occurrences of exposure of sexual organs that were discussed in Timely Warning 16-03. Since the issuance of that Timely Warning, one additional incident of exposure of sexual organs was also reported to the UFPD. This incident occurred on Friday, February 5, 2016 at approximately 4:00pm. According to the victim, she observed the suspect exposing himself on the ground floor of Garage #6 near the 1329 Administrative Building approximately 4:00pm. As in previous three incidents, once the victim saw the suspect he immediately fled the area on foot and made no contact or threatening behavior.



The suspect in this recent incident was described as a black male, in his late 20's to early 30's, approximately 5'8" feet tall, 200-220 pounds and was wearing baggy blue jeans and a plain white T-Shirt. This description also closely matches the description of the individual from the previous incidents. The victim in the incident was however able to provide information that was used to develop a composite sketch of the suspect. Please use the following link to view the composite:

http://www.police.ufl.edu/wp-content/uploads/2011/07/16-04-Timely-Warning-Exposure-of-Sexual-Organs-Update.pdf

Anyone with information about any of these incidents or who may know the man's identity is asked to call the GPD at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES) or UFPD at 352.392.1111. Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD recognizes that violence of this nature is not the fault of the victim and is highly unusual. Consequently, the UFPD would like to remind everyone of these basic safety considerations:

Report suspicious activities or individuals immediately using 9.1.1

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone. On campus, use the Student Nighttime Auxiliary Patrol (SNAP), a safe campus escort service by calling 352.392.7627 (SNAP).

Stay in well-lighted areas, away from alleys, bushes, and entryways.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville

Tuesday, April 5, 2016, 10:51AM

The University of Florida Police Department (UFPD) is investigating a battery incident that was reported to have occurred in the University of Florida's J. Wayne Reitz Union on Tuesday, April 5, 2016 at approximately 6:40am. According to the victim, she was walking out of the elevator into the first floor foyer area when she noticed the suspect attempting to enter the elevator. Once the suspect passed by the victim, he grabbed her and pushed her against a wall of the foyer. After the victim struck the wall, the suspect spoke Spanish to the victim and quickly left the area on foot by way of an adjacent stairwell. After the suspect left the area, the victim asked for assistance from staff of a nearby restaurant to call police. At no time did the suspect brandish or indicate he had a weapon during this incident.

The suspect in this incident was described as a Hispanic male, tall, medium build, gray/dark hair, and unshaven. The suspect was last seen wearing blue jeans, an orange Skanska t-shirt, and a white construction hard hat. It was also indicated the suspect smelled of smoke.



Anyone with information about the incident or who may know the suspects' identity is asked to call the University of Florida Police Department at 352.392.1111. Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867) or use the UFPD Silent Witness program at http://www.police.ufl.edu/wp-content/asp/secure_ufpd/silent_witness.aspx.

The UFPD recognizes that violence of this nature is not the fault of the victim. The UFPD would however like to remind everyone of these safety considerations:

Report suspicious activities or individuals immediately using 9.1.1

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone if at all possible.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Shands

Wednesday, May 25, 2016, 2:00PM

This is a test of the UF Alert-Shands system. For more information go to http://ufalert.ufl.edu/shands/. Thank you.

UF Alert-Gainesville

Thursday, June 9, 2016, 1:45PM

The following information was reported to the Gainesville Police Department (GPD) and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

The GPD is currently investigating an attempted abduction that took place early Thursday morning, June 9, 2016 at approximately 12:30am outside of the 101 Cantina located at 1632 West University Avenue. This location is just north of campus across the street from Keen-Flint Hall. According to information provided by the GPD, the victim indicated that she was leaving 101 Cantina from the rear entrance when she was suddenly grabbed by an unknown male. The suspect began pulling her away from the establishment and into a darkened area nearby. The victim then struggled with the suspect, eventually broke free from him, and ran back into the establishment where she met with a friend and left the area. The victim later reported the incident to GPD at approximately 3:00am. The GPD will release any further information pertaining to this incident.

The victim was not able to provide any description of the suspect other than his gender. Anyone with information about the incident or who may know the suspects' identity is asked to call the Gainesville



Police Department at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD recognizes that violence of this nature is not the fault of the victim. The UFPD would however like to remind everyone of these safety considerations:

Report suspicious activities or individuals immediately using 9.1.1

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone if at all possible.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville

Tuesday, June 14, 2016, 5:25PM

The University of Florida Police Department (UFPD) is currently investigating an exposure of sexual organs case. The incident occurred at approximately 4 P.M. today in the area of Newell Drive and Inner Rd. The suspect was described as a black male in his mid 20's, approximately 5'11 and heavy set, wearing a dark gray shirt. The suspect had short black hair and beard. He also had a unknown tattoo on his left arm.

The suspect was in dark colored Honda Civic or Accord. The suspect was driving very slowly southbound in the area of Marston Science Library on Newell Drive when he exposed himself to the witness. After exposing himself, the suspect turned east on to Inner Road and left campus.

UFPD searched surrounding areas, but were unable to locate the suspect or suspect vehicle. If anyone has any information on this case, please contact the University of Florida Police Department at 352-392-1111.

The UFPD recognizes that violence of this nature is not the fault of the victim and is highly unusual. Consequently, the UFPD would like to remind everyone of these basic safety considerations: Report suspicious activities or individuals immediately using 9.1.1

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone. On campus, use the Student Nighttime Auxiliary Patrol (SNAP), a safe campus escort service by calling 352.392.7627 (SNAP).



Stay in well-lighted areas, away from alleys, bushes, and entryways.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville

Thursday, June 23, 2016, 8:55PM

The University of Florida Police Department (UFPD) is currently investigating an exposure of sexual organs case. The incident occurred at approximately 7:15 P.M. this evening in the area of Little Hall and Stadium Road Extension. It is reported by the victim that the suspect exposed himself as they walked past each other on Stadium Road Extension. UFPD searched surrounding areas, but were unable to locate the suspect.

The suspect was described as a white male in his 20's, approximately 6'02, wearing a white, with writing, shirt and light colored gym shorts. The suspect had short red/blonde hair and possible facial hair.

The subject was last reported heading west on Stadium Road Extension towards Newell Drive.

If anyone has any information on this case, please contact the University of Florida Police Department at 352-392-1111.

The UFPD recognizes that violence of this nature is not the fault of the victim and is highly unusual. Consequently, the UFPD would like to remind everyone of these basic safety considerations: Report suspicious activities or individuals immediately using 9.1.1.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone. On campus, use the Student Nighttime Auxiliary Patrol (SNAP), a safe campus escort service by calling 352.392.7627 (SNAP).

Stay in well-lighted areas, away from alleys, bushes, and entryways.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville Monday, June 27, 2016, 11:47AM

The following information was received anonymously through the University of Florida Police Department's Silent Witness reporting system.

The individual who contacted the police department reported seeing a suspicious van near Fraternity Row on Museum Road Sunday evening at approximately 6:10 p.m. The reporting individual said the van followed her. The van was described as blue (dark teal) and occupied by two black males in their 20's.

The UFPD wants to remind everyone of these safety considerations:

Report suspicious activities or individuals immediately by dialing 9-1-1. Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you. If someone bothers you, don't be embarrassed to attract attention to yourself. Yell! Avoid walking alone if at all possible.

If someone stops and asks for directions, avoid getting close to the individual.

Monday, June 27, 2016, 2:11PM

The University of Florida Police Department has located and identified a vehicle matching the description of the blue (dark teal) van near Fraternity Row reported as suspicious by an anonymous individual on Sunday. The operator of the vehicle is employed in the area and was driving by at the same time the individual reported a vehicle matching that description. Based on this information, UFPD does not believe there is an ongoing threat.

However, UFPD wants to remind everyone of these safety considerations:

Report suspicious activities or individuals immediately by dialing 9-1-1

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Avoid walking alone if at all possible.

If someone stops and asks for directions, avoid getting close to the individual.

UF Alert-Gainesville

Thursday, July 21, 2016, 2:06PM

The following information was reported from the Gainesville Police Department (GPD) today and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

The GPD are currently investigating a sexual battery incident involving a 19 year old female that occurred Thursday, July 21, 2016 at approximately 2:00am in the area of 1620 West University Avenue (behind the Chain Reaction and 101 Cantina). The original witness to the incident, an employee of 101 Cantina, indicated that he was taking garbage outside and then heard noises behind a dumpster. When



he went to see what may have been taking place, he observed the sexual battery taking place. He then got another employee, confronted the male, and after a brief struggle, the suspect was able to break free and run away from the two employees. The GPD was notified of the incident and provided an immediate response but did not locate the suspect.

The suspect is described as white male, early 20's, approximately 5' 7" to 5' 8" in height, 145-150 pounds, and was last seen wearing an orange plaid shirt, blue jeans, and gray Toms shoes. The GPD will be increasing patrols and are working active leads toward identifying and apprehending the suspect.

Anyone with information about the incident or who may know the man's identity is asked to call the Gainesville Police Department at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Do not allow anyone to follow you in your residence as you enter.

Stay in well-lighted areas, away from alleys, bushes, or entryways.

Always try to let someone know where you are going and when you expect to return.

If possible, walk with others to your destination.

If you believe you are being followed, try to find the nearest populated location to get assistance and call 9-1-1.

Friday, July 22, 2016, 9:40AM

The Gainesville Police Department (GPD) confirmed the arrest of the suspect in the sexual battery incident referenced in the Timely Warning issued on July 21, 2016. After conducting their initial investigation, the GPD identified, located, questioned, and took the suspect into custody. Arrested and charged with the crime of sexual battery is Cristopher L. Shaw, 34 of Laurel, Maryland. In order to view Mr. Shaw's photograph please click here for the UFPD Press Release Page: http://www.police.ufl.edu/mediapublic-information/press-releases/.



The UFPD wants to reemphasize our recognition that crime is never the fault of the victim. We also want to remind everyone however of the safety considerations previously published in an effort to help stop victimization in the UF community from occurring in the future:

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Do not allow anyone to follow you in your residence as you enter.

Stay in well-lighted areas, away from alleys, bushes, or entryways.

Always try to let someone know where you are going and when you expect to return.

If possible, walk with others to your destination.

If you believe you are being followed, try to find the nearest populated location to get assistance and call 9-1-1.

UF Alert-Gainesville

Tuesday, July 26, 2016, 1:53PM

Armed Robbery at Shands Teaching Hospital. Avoid area or secure in place if nearby. Details to follow.

Tuesday, July 26, 2016, 1:56PM

Suspect last seen heading away from campus. Suspect is southbound on SW 34th St. .

Tuesday, July 26, 2016, 2:03PM

Suspect is away from campus in the area of SW 28th Terrace. Law enforcement is actively pursuing the suspect.

Tuesday, July 26, 2016, 3:41PM

GPD continues to search for the armed robbery suspect off campus in the area of 3700 SW 27th St. Call 911 with any information.

Tuesday, July 26, 2016, 4:29PM

GPD continues to search for the armed robbery suspect off campus. Click link on next message for additional information.

Tuesday, July 26, 2016, 4:41PM



Suspect is armed and dangerous. <u>http://www.police.ufl.edu/wp-content/uploads/2012/01/UFPD-16-020-Information-Arm-Robbery-Shands.pdf</u>

Tuesday, July 26, 5:27PM

Matching clothes the suspect was wearing have been recovered. Suspect likely changed clothes.

Tuesday, July 26, 2016, 8:05PM Suspect is in custody. Police are clearing the scene. Thank you for your patience.

UF Alert-Shands Monday, August 1, 2016, 3:42AM Mass casualty incident, patients arriving at Shands. Respond as directed for your department.

Monday, August 1, 2016, 4:35AM Mass casualty incident completed

UF Alert-Shands Wednesday, August 10, 2016, 9:32PM General IT system outage. IT is working on a solution. Command center is open.

Wednesday, August 10, 2016, 10:36PM

Extended IT downtime expected to last six hours. Activate emergency plan. Call command center 265-0012

Wednesday, August 10, 2016, 10:41PM Only call command center if support is needed

Thursday, August 11, 2016, 5:56PM

Computer outage update: All systems operational except bloodbank. Discontinue all downtime procedures except bloodbank

Thursday, August 11, 2016, 7:25PM

Command center now closed. Resume all normal operations except for bloodbank downtime procedures

UF Alert-Systemwide Thursday, September 1, 2016, 1:10PM UF cancelling classes & closing offices in Gainesville/Alachua Co at 4pm today until Saturday a.m. More info at www.ufl.edu soon.

UF Alert-Gainesville

Thursday, September 1, 2016, 2:30PM

UF is closing today, Sept. 1, at 4 p.m., and is reopening Saturday morning.



Be sure to check www.ufl.edu for official information and updates.

The following is some helpful information for faculty, staff and students:

Only essential university personnel should report for work. Health Science Center clinical personnel should check with their supervisors as to whether they should report for work.

Employees who normally work weekends should monitor the UF home page for updates regarding Saturday's schedule.

Following the Labor Day holiday on Monday, September 5, classes will resume on Tuesday, September 6, and the university is expected to resume a normal schedule.

Additionally:

• Do not travel towards the storm. Be aware that a broad area will be impacted by the storm so we suggest staying in Gainesville. Travel will be hazardous.

- Stay inside.
- Charge your cell phone and other devices before the storm starts in case you lose electricity.

• Never use candles during a storm. Remember, they are a violation of the Conduct Code if lit in a campus building.

• SNAP will not operate tonight (Thursday). However, it will operate normal hours Friday night (6 p.m.-3 a.m.) if it is safe to do so. RTS service will stop during sustained winds of 35 mph so monitor bus schedules for stoppages.

• The Dining Halls on campus will close at 8 p.m. tonight (Thursday). They will reopen Friday morning as soon as it is safe to do so, likely by 9 a.m. Consider stopping by a dining outlet this afternoon for something to eat in case the opening is delayed tomorrow.

• If you live on campus, your Housing and Residence Education staff is there to assist. Check with Hall staff if needed.

• You may want to consider moving valuable items away from windows or to the floor in case of wind/rain damage.

• As always, in an emergency, call 911.

Other resources for those in emotional distress: Housing staff, U Matter We Care ([log in to unmask]), and the Counseling and Wellness Center counselor on call (352-392-1575).

UF Alert-Gainesville

Friday, September 2, 2016, 8:39PM

F weathered Hermine with mainly minor impacts and the center of the storm has passed through the area and moved into Georgia. We encourage everyone to remain safe and to follow local government emergency operations centers as we continue the recovery process.

Be sure to check www.ufl.edu for official information and updates.

-There were no major incidents reported on campus and no injuries as a result of the storm.



-Campus experienced peak wind gusts of 50mph, with periods of sustained winds near 30mph, during the storm.

-Winds will continue to subside as the day progresses. However, the Gainesville Police Department is encouraging people to avoid driving if possible due to downed trees and multiple traffic lights out. -People are encouraged to continue to be safe and to follow the city and county's advice with regard to storm clean-up.

-There are no current power outages reported on campus. Previous outages have been restored by the physical plant, with the exception of a few facilities served by GRU (Emerson Hall, University House). -Downed trees were reported near Keys Housing Complex, Baby Gator-Lake Alice, PPD compound and Museum Road (between Village Road and Fraternity Drive).

-IFAS is working to evaluate damage to its off-campus facilities today.

University Operations

-UF will resume its normal weekend operating schedule on Saturday morning.

-Employees who normally work Saturday and/or Sunday, or who are scheduled to work the Labor Day holiday, should plan to report to work.

-Employees of UF facilities outside of Gainesville should monitor communications from their unit leaders and local government emergency operations centers.

-Dining halls resumed service at 8:30 a.m. Friday.

-UF Health Clinics in Gainesville are open today, with the exception of Dentistry.

-Football operations are on a normal schedule for Saturday night's game.

UF Alert-Gainesville

Saturday, September 3, 2016, 2:41PM

The following information was reported from the Gainesville Police Department (GPD) today and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

The GPD are currently investigating a sexual battery incident involving a female UF Student that occurred Saturday, September 03, 2016 at approximately 2:00 a.m. in the 300 block of NW 22nd Street. The student advised she was walking home from the Mid-town bar area when a white male, driving a black, unknown make/model vehicle pulled up next to her. She said the driver called her by her first name and offered her a ride. She accepted the ride and was then driven to the above area where the sexual battery occurred.

The suspect is described as white male and the vehicle was described as a black car. No further details were given.

Anyone with information about the incident or who may know the man's identity is asked to call the Gainesville Police Department at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.



If someone bothers you, don't be embarrassed to attract attention to yourself. Yell! Do not allow anyone to follow you in your residence as you enter. Stay in well-lighted areas, away from alleys, bushes, or entryways. Always try to let someone know where you are going and when you expect to return. If possible, walk with others to your destination. If you believe you are being followed, try to find the nearest populated location to get assistance and call 9-1-1.

UF Alert-Gainesville

Monday, September 12, 2016, 10:22AM

The following information was reported from the Gainesville Police Department (GPD) today and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

The GPD are currently investigating a sexual battery incident involving a 19 year old female that occurred Sunday, September 11, 2016 at approximately 12:49am in an unknown off campus location. It was indicated that the victim met the suspect at midtown area bar and went with the suspect later that evening. The suspect then drove the victim to an unknown location and sexually battered her in his vehicle. After the victim began to yell, the suspect then sped away. A UFPD officer in a marked unit observed the vehicle speeding in the area and stopped the vehicle. As he approached the vehicle, the suspect fled on foot and the victim indicated she was the victim of a sexual battery. The GPD was notified of the incident and an immediate search for the suspect was conducted using numerous law enforcement resources. The suspect has not however been located.

The suspect has been identified as Christopher Noel Gonzalez Cruz, a Hispanic male, 24 years old and approximately 5' 9" in height. Gonzalez Cruz was last seen wearing a light colored shirt and dark pants. The GPD will be increasing patrols and are working active leads toward apprehending the suspect.

Anyone with information about the incident or know the whereabouts of the suspect is asked to call the Gainesville Police Department at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!



Do not allow anyone to follow you in your residence as you enter.

Stay in well-lighted areas, away from alleys, bushes, or entryways.

Always try to let someone know where you are going and when you expect to return.

If possible, walk with others to your destination.

If you believe you are being followed, try to find the nearest populated location to get assistance and call 9-1-1.

UF Alert-Shands

Wednesday, September 14, 2016, 7:10AM

Unplanned Epic Downtime. IT is working on a resolution. The Command Center is open.

Wednesday, September 14, 2016, 9:38AM

Unplanned downtime has ended. Epic is now functional. Command Center is closed.

UF Alert-Lake Nona

Friday, September 30, 2016, 11:30AM

This is a test of the UF Alert Lake Nona notification system. No action is required. Learn more at <u>http://ufalert.ufl.edu/lakenona</u>.

UF Alert-Lake Nona Wednesday, October 5, 2016, 1:40PM

Lake Nona RAC will close today at 5pm and stay closed until further notice. Updates will be posted on http://www.ufl.edu/.

UF Alert-Systemwide

Wednesday, October 5, 2016, 4:31PM

UF's main campus will close Friday, Oct. 7, due to Hurricane Matthew. More info will follow. Go to http://www.ufl.edu for updates.

Wednesday, October 5, 2016, 4:36PM

The University of Florida is cancelling classes and closing offices in Gainesville/Alachua County for Friday, October 7.

P.K. Yonge Developmental Research School will follow the UF closure schedule. Only essential university personnel should report for work. Health Science Center clinical personnel should check with their supervisors as to whether they should report for work. UF Shands Hospital will continue with normal operations.

We expect to have an update on Saturday's football game against LSU today after 5 p.m.



UF employees in Gainesville who normally work weekends should monitor the UF home page for updates regarding Saturday's schedule.

UF units with operations along the east coast of Florida should follow guidance from their university administrative units and local officials.

Additional information about leave entry will be provided next week.

Supervisors, please ensure that all employees, including OPS, are informed of this closure.

Students are advised:

• Do not travel towards the storm. Be aware that a broad area will be impacted by the storm so we suggest staying in Gainesville. Travel will be hazardous.

- Stay inside.
- Charge your cell phone and other devices before the storm starts in case you lose electricity.
- Never use candles during a storm. Remember, they are a violation of the Conduct Code if lit in a campus building.
- SNAP will operate Thursday until midnight. SNAP will be closed on Friday and will return to normal hours on Saturday if it is safe to do so. RTS will suspend on-campus and Later Gator bus services during the UF closure, and will discontinue all service during sustained winds of 35 mph so monitor bus schedules for stoppages. Additional RTS information may be found at go-rts.com/.
- The Dining Halls on campus will close at midnight on Thursday. They will reopen Friday as soon as it is safe to do so (see website for schedule gatordining.com). Consider stopping by a dining outlet tomorrow for something to eat in case the opening is delayed on Friday.
- If you live on campus, your Housing and Residence Education staff is there to assist. Check with Hall staff if needed.
- You should move valuable items away from windows or off of the floor in case of wind/rain damage regardless of height of your building.
- As always, in an emergency, call 911.

Other resources for those in emotional distress: Housing staff, U Matter We Care ([log in to unmask]), and the Counseling and Wellness Center counselor on call (352-392-1575).

Classes are expected to resume on Monday, October 10. Other scheduling updates and storm information will be posted regularly on UF's home page, www.ufl.edu.

UF Alert-Shands

Thursday, October 6, 2016, 9:25AM

The Command Center is now open for Hurricane Matthew operations.

UF Alert-Gainesville

Thursday, October 6, 2016, 12:18PM

UF Alert: Classes are canceled at 3pm today due to Hurricane Matthew. Campus will close at 5pm. More info at <u>http://www.ufl.edu/</u>.



Thursday, October 6, 2016, 12:29PM

The University of Florida is cancelling classes today at 3 p.m. and closing offices at 5 p.m. in Gainesville/Alachua County.

Campus is also closed Friday.

Essential university personnel should check with their supervisors as to whether they should report for work.

Information on Saturday's football game against LSU and campus operations that day will be announced later today.

Additional information about leave entry will be provided next week.

Supervisors, please ensure that all employees, including OPS, are informed of this closure. Students are advised:

•Do not travel toward the storm. Be aware that a broad area will be impacted by the storm so we suggest staying in Gainesville. Travel will be hazardous.

•Stay inside.

•Charge your cell phone and other devices before the storm starts in case you lose electricity.

•Never use candles during a storm. Remember, they are a violation of the Conduct Code if lit in a campus building.

•SNAP will operate Thursday until midnight. SNAP will be closed on Friday and will return to normal hours on Saturday if it is safe to do so. RTS will suspend on-campus and Later Gator bus services during the UF closure, and will discontinue all service during sustained winds of 35 mph so monitor bus schedules for stoppages. Additional RTS information may be found at www.go-rts.com.

•The Dining facilities on campus will operate at the hours posted on www.gatordining.com. Please check back frequently as they are subject to change due to continual weather updates. Consider when stopping by a dining outlet to grab something extra as conditions may worsen throughout the day on Friday. It is important to plan ahead and have additional food to eat if conditions are unsafe later in the day.

•If you live on campus, your Housing and Residence Education staff is there to assist. Check with Hall staff if needed.

•You should move valuable items away from windows or off of the floor in case of wind/rain damage regardless of height of your building.



•As always, in an emergency, call 911.

Other resources for those in emotional distress: Housing staff, U Matter We Care ([log in to unmask]), and the Counseling and Wellness Center counselor on call (352-392-1575).

Classes are expected to resume on Monday, October 10. Other scheduling updates and storm information will be posted regularly on UF's home page, <u>www.ufl.edu</u>.

UF Alert-Gainesville

Thursday, October 6, 2016, 4:13PM

The University of Florida will open an emergency shelter in the J. Wayne Reitz Union at 7 a.m. on Friday, October 7, for members of the UF community and their families.

The emergency shelter will remain open until the tropical force winds from Hurricane Matthew subside, likely on Saturday morning.

This will be located in the basement of the Reitz Union on Museum Drive. Enter the shelter from the Reitz Union's ground-floor doors near the circle driveway or from the doors opening onto the North Lawn.

Entrance requires a valid Gator1 ID. Non-affiliated people must be accompanied by an individual with a valid Gator1 ID.

People who should consider going to this emergency shelter may live in manufactured housing and/or within flood-prone areas. Students who live in residence halls should remain in their halls. Please be advised:

- Shelter-goers should park in the Reitz Union garage or the lot south of the Reitz Union.
- Please provide your own bedding (i.e. pillows, blankets, sheets, air mattresses etc.).
- · If you have dietary restrictions, please bring your own food.
- Don't forget your chargers for electronic devices.
- Please bring your own medicines and/or medical supplies.
- Each individual will be allocated 20 square feet of personal space.
- Basic food options will be provided.



A representative from the Counseling and Wellness Center and the Student Health Care Center will be available at the emergency shelter. UF Police Department will provide security.

Classes are expected to resume on Monday, October 10. Other scheduling updates and storm information will be posted regularly on UF's home page, www.ufl.edu/.

UF Alert-Gainesville

Thursday, October 6, 2016, 4:28PM

Due to possible storm impacts, campus will be closed Saturday, Oct. 8, and Sunday, Oct. 9. For updates, go to http://www.ufl.edu.

Thursday, October 6, 2016, 4:39PM

In anticipation of possible impacts on the University of Florida campus from Hurricane Matthew, we are closing campus on Saturday, October 8, and Sunday, October 9.

Essential university personnel should check with their supervisors as to whether they should report for work.

The dining halls and residence halls will remain open. Check their hours at www.gatordining.com.

The Reitz Union will open only as an emergency shelter on Friday and will not open for the weekend.

RTS has canceled bus service system-wide ---not just on campus --- on Friday.

We are expected to resume normal operations on Monday, October 10. Libraries are scheduled to open at 8 a.m. Other scheduling updates and storm information will be posted regularly on UF's home page, http://www.ufl.edu/.

UF Alert-Gainesville

Saturday, October 22, 2016, 2:05AM

Armed Robbery off campus at 1200 SW 4th Ave. Avoid area or secure in place if nearby. Details to follow.

Saturday, October 22, 2016, 2:12AM 3 black males. 1 wearing a white t shirt, baseball cap, carrying a gun. Unknown direction of travel.

Saturday, October 22, 2016, 2:46AM Suspect(s) not located. Police have cleared scene. No need to avoid area or secure in place. Call 352-392-1111 or 911 with any info.

UF Alert-Gainesville Sunday, October 30, 2016, 10:16PM



The following information was reported from the Gainesville Police Department (GPD) today and is being distributed to the campus community due to the crime's close proximity to the University of Florida campus:

The GPD is currently investigating an attempted sexual battery incident involving an 18 year old female that occurred Sunday, October 30, 2016 at approximately 1:00am on SW 8th Street near University Avenue. It was indicated that the victim had been in the downtown area of Gainesville and was separated from her friends. As she was walking home along SW 8th Street, a W/M pulled her to a dark area off the sidewalk. The victim was able to strike the suspect in his face/neck area, causing him to fall backwards. The victim was able to free herself and fled the area on foot. The suspect is described as a W/M, in his early twenties, 5'11" to 6"00" with short dark brown hair, brown eyes, tan complexion, muscular build wearing an orange Columbia style fishing shirt and blue jeans.

Anyone with information about the incident or know the whereabouts of the suspect is asked to call the Gainesville Police Department at 352.955.1818 or text keyword GPDFL plus your tip to 274637 (CRIMES). Those who wish to remain anonymous can call Crime Stoppers at 352.372.STOP (7867).

The UFPD firmly believes that crime is never the fault of the victim. These general safety tips are provided in an effort to assist members of the UF community.

If you become a victim of crime, please contact law enforcement immediately by calling 9-1-1.

Immediately report any suspicious person or activity to law enforcement.

Always be alert and aware of your surroundings. This is particularly true if you are wearing headphones and may not be able to hear someone near or behind you.

If someone bothers you, don't be embarrassed to attract attention to yourself. Yell!

Do not allow anyone to follow you in your residence as you enter.

Stay in well-lighted areas, away from alleys, bushes, or entryways.

Always try to let someone know where you are going and when you expect to return.

If possible, walk with others to your destination.

If you believe you are being followed, try to find the nearest populated location to get assistance and call 9-1-1.

For questions regarding information contained in this release, please contact Major Brad Barber at (352) 273-3309. If after hours, please call (352) 392-1111 (# UFPD (#8373) and ask to speak to a Patrol Supervisor. I can also be reached via e-mail at: [log in to unmask] or see the UFPD webpage at <u>www.police.ufl.edu</u>.



UF Alert-Gainesville Thursday, November 17, 2016, 11:48AM This is a test of the Gainesville UF Alert notification system. No action is required. Learn more at <u>http://ufalert.ufl.edu/</u>.

UF Alert-Shands Saturday, November 26, 2016, 9:54AM

Epic system completely down, please use downtime procedures. IT working on solution

Saturday, November 26, 2016, 11:17AM

All Clear Epic System up and running. Please contact Help Desk with any issues.

